

**TITLE SHEET**

**FLORIDA TELECOMMUNICATIONS PRICE LIST**

**PRICE LIST**

**APPLICABLE TO**

**EXCHANGE SERVICES OF**

**COMCAST PHONE OF FLORIDA, LLC**

(T)

**D/B/A COMCAST DIGITAL PHONE**

(T)

This Price List contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for basic local telecommunications services provided by Comcast Phone, LLC, a Delaware Corporation, with principal offices at 600 N. Pine Island Road, Plantation, Florida 33324. This Price List applies for services furnished within the state of Florida. This Price List is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED: May 28, 2003

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: May 29, 2003

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**CHECK SHEET**

The sheets listed below, which are inclusive of this Price List, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

<b>SHEET</b>	<b>REVISION</b>		<b>SHEET</b>	<b>REVISION</b>
1	2nd Revised		26	1st Revised
2	33rd Revised	*	27	Original
3	31st Revised	*	28	1st Revised
4	2nd Revised		29	1st Revised
5	1st Revised		30	Original
6	11th Revised	*	31	Original
7	Original		32	Original
8	Original		33	Original
9	1st Revised		34	2nd Revised
10	1st Revised		35	Original
11	1st Revised		36	1st Revised
12	2nd Revised		37	Original
13	Original		38	Original
14	Original		39	1st Revised
15	1st Revised		40	Original
16	1st Revised		41	Original
17	Original		42	Original
18	1st Revised		43	Original
19	1st Revised		44	1st Revised
20	1st Revised		45	3rd Revised
21	Original		46	3rd Revised
22	Original		47	3rd Revised
23	Original		48	3rd Revised
24	1st Revised		49	3rd Revised
25	Original		50	2nd Revised

\* New or Revised Page.

**CHECK SHEET (CONT'D)**

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52	4th Revised	81	2nd Revised	
53	3rd Revised	82	2nd Revised	
54	5th Revised	83	3rd Revised	
55	5th Revised	84	3rd Revised	
56	4th Revised	85	2nd Revised	
57	7th Revised	86	2nd Revised	
57.1	6th Revised	86.1	Original	
58	7th Revised	86.2	Original	
58.1	3rd Revised	86.3	1st Revised	
59	10th Revised	86.4	Original	
60	8th Revised	86.5	Original	
61	9th Revised	86.6	Original	
62	10th Revised	86.7	Original	
62.1	6th Revised	86.8	Original	
62.2	4th Revised	86.9	Original	
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66	4th Revised	98	Original	
67	3rd Revised	99	1st Revised	*
68	6th Revised	100	1st Revised	*
69	3rd Revised	101	1st Revised	*
70	5th Revised	102	1st Revised	*
71	4th Revised	103	Original	
72	4th Revised	104	1st Revised	*
73	3rd Revised	105	1st Revised	*
74	4th Revised	106	1st Revised	*
74.1	Original	107	1st Revised	*
75	2nd Revised			
76	3rd Revised			
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79	2nd Revised			

\* New or Revised Page.

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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 By:

David Lloyd, Director  
 188 Inverness Drive, W.  
 Englewood, Colorado 80112

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this Price List for the purpose indicated below:

D - Delete or discontinue.

I - Change resulting in an increase to a customer's bill.

M - Moved from another Price List location.

N - New.

R - Change resulting in a reduction to a customer's bill.

T - Change in text or regulation but no change in rate or charge.

Material on this Sheet originally appeared on Price List No. 1, Sheet 4.

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By:

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David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## PRICE LIST FORMAT

### A. Sheet Numbering

Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

### B. Sheet Revision Numbers

Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the sheet currently in effect.

### C. Paragraph Numbering Sequence

There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.a.
- 2.1.1.A.1.a.(1).
- 2.1.1.A.1.a.(1).(a).
- [1] Footnote

### D. Check Sheets

When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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**EXCHANGE SERVICE LIST**

A. Local Serving Areas

The Company offers service within the State of Florida, and concurs in the local calling areas and maps as filed by the incumbent Local Exchange Companies.

B. Service Availability

Services, features, and functions will be provided where facilities, including but not limited to billing and technical capabilities, are available.

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(M) Some text has been moved to Sheet 63.8.

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David Lloyd, Director  
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Englewood, Colorado 80112

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**EXCHANGE SERVICE LIST**

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 1. TECHNICAL TERMS AND ABBREVIATIONS

### 1.1 EXPLANATION OF ABBREVIATIONS AND ACRONYMS

Cont'd	-	Continued	(T)
ECS	-	Extended Calling Service	
FPSC	-	Florida Public Service Commission	
IXC	-	Interexchange Carrier	
ICO	-	Independent Company	
ICE	-	Independent Company Exchange	
LATA	-	Local Access and Transport Area	
LEC	-	Local Exchange Company	
MTS	-	Message Telecommunication Service	
NPA	-	Numbering Plan Area	
PIC	-	Primary Interexchange Carrier	
TDD	-	Telephone Device for the Deaf	
TRS	-	Telecommunications Relay Service	

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David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 1. TECHNICAL TERMS AND ABBREVIATIONS

### 1.2 DEFINITION OF TERMS

#### Building

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

#### Business Service

Service is classified and charged for as Business Service where the primary use of the service is of a business, professional, or occupational nature, or where a business directory listing is furnished.

#### Central Office (CO)

A local switching unit providing local telephone service to customers within an exchange or wire center serving area. More than one Central Office may be located in the same wire center.

#### Channel

The individual segment(s) of a circuit

#### Circuit

Facilities and/or equipment necessary to provide a specific service.

#### Commission

The Florida Public Service Commission.

#### Company

Refers to Comcast Phone of Florida, LLC, d/b/a Comcast Digital Phone.

(T)

#### Customer

A person on legal entity who has applied for, been accepted, and is currently receiving service.

#### Customer Provided Equipment (CPE)

Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

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David Lloyd, Director  
183 Inverness Drive, W.  
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## 1. TECHNICAL TERMS AND ABBREVIATIONS

### 1.2 DEFINITION OF TERMS (Cont'd)

#### Digital

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

#### End User

Any customer that is not a carrier, except that a carrier (other than a telephone company) shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes.

#### Exchange

A specified geographic area established for the furnishing of communication service. It may consist of one or more central offices together with the associated plant used in furnishing service within that area.

#### Exchange Access Line

A path capable of transmitting signals within the range of the service offering, e.g., a Voiceband transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived channels consisting of any form or configuration of facilities typically used in the telecommunications industry.

#### Exchange Service

The provision to the customer of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (Exchange Access Line) between the central office and the customer's premises.

Material on this Sheet originally appeared on Price List No. 1, Sheet 7.

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Englewood, Colorado 80112

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## 1. TECHNICAL TERMS AND ABBREVIATIONS

### 1.2 DEFINITION OF TERMS (Cont'd)

#### Facilities

Supplemental equipment, apparatus, wiring, cables and other materials and mechanisms necessary to or furnished in connection with communications service.

#### Final Account

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

#### Flat Rate Service

Service furnished at a fixed monthly rate.

#### Individual Case Basis (ICB)

A condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this Price List are developed based on the circumstances in each case.

#### Interexchange Carrier (IXC) or Interexchange Common Carrier

Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire, fiber optics or radio between two or more exchanges.

#### Interface

That point on the premises of the customer at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

#### Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

#### Local Call

A call made between exchanges or locations for which no toll rate applies.

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## 1. TECHNICAL TERMS AND ABBREVIATIONS

### 1.2 DEFINITION OF TERMS (Cont'd)

#### Local Calling Area

The area consisting of one or more exchanges or locations within which a customer may make calls without a toll charge.

#### Local Service

Exchange service within a local calling area.

#### Monthly Rate

A recurring charge, for a period of thirty days, made in conjunction with the provision of a service.

#### Move

A change in the physical location of either the point of termination at the customer's designated premises or the customer's premises.

#### Multi-Frequency (MF)

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

#### Multiline Hunt

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

#### Network

The transmission capacity of non-switched, point-to-point cable television systems which are presently comprised largely of metallic wire and fiber optic transmission means.

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 1. TECHNICAL TERMS AND ABBREVIATIONS

### 1.2 DEFINITION OF TERMS (Cont'd)

#### Nonrecurring Charge

A one time charge made under certain conditions to recover all or a portion of the cost of installing facilities or providing service.

#### Premises

A building, portion of a building in a multitenant building or buildings on continuous property (except railroad right-of-way, etc.) not separated by a public highway. It may also denote a customer-owned enclosure or utility vault located above ground or underground on private property or on customer acquired right-of-way. This term is not to be limited to one building, but applies as well to a complex, or campus-type configuration of buildings.

#### Recurring Charges

The monthly charges to the customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

#### Referral Period

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

#### Residential Service

Service is classified and charged for as Residential Service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental.

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#### Signaling

The process of passing information, identifying the called customer or addressee and for supervising and controlling the connection once it has been established.

#### Station

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

#### Termination of Service

Discontinuance of both incoming and outgoing service.

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David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 1. TECHNICAL TERMS AND ABBREVIATIONS

### 1.2 DEFINITION OF TERMS (Cont'd)

#### Toll Call

Any call extending beyond the local exchange of the origination caller which is rated on a toll schedule by a toll provider.

#### Trunk

A communications path common to numerous users.

#### User

A customer, or any other person authorized by a customer to use service provided under this Price List.

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David Lloyd, Director  
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Englewood, Colorado 80112

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## **2. RULES AND REGULATIONS**

### **2.1 OBLIGATION OF THE COMPANY**

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#### **2.1.1 APPLICATION OF PRICE LIST**

- A. This Price List sets forth terms and conditions applicable to the furnishing of the Local Exchange Services defined herein offered by the Company within the State of Florida. Local Exchange Services are furnished for the use of end users in placing and receiving local telephone messages within the State of Florida. Entities desiring access to the Company's network for the purpose of originating or terminating other forms of intrastate communication must contact the Company to obtain access services on an individual contract basis.
- B. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply only to that portion of the service or facilities furnished by it.
- C. When services and facilities provided by the Company are used to obtain access to the regulated or unregulated services provided by another company, or are used by another company as a part of the regulated or unregulated services offered by that company, the regulations of the Company apply only to the use of the Company's services and facilities.
- D. The Company may offer various unregulated services in conjunction with or ancillary to its regulated services from time to time. The Company may, at its option, file a Price List or an applicable contract with the FPSC describing the rates, terms and conditions of unregulated services. Any unregulated services will be governed by contract between the Company and the customer.
- E. To the extent that the Company does not have access to facilities to serve portions of the State of Florida, the Company may serve customers in those areas by means of the resale of services of other licensed local telecommunications service providers.
- F. This Price List applies only for the use of the Company's services for communications within Local Calling Areas. This includes the use of the Company's network to complete an end-to-end local communication and to obtain access to the intrastate services offered by other service providers.
- G. The provision of Local Exchange Service defined herein is subject to regulations specified in this Price List and may be revised, added to, or supplemented by superseding issues.

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David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.1 OBLIGATION OF THE COMPANY (Cont'd)

(T)

#### 2.1.2 GENERAL

- A. The Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
- B. Customers and users may use services and facilities provided under this Price List to obtain access to services offered by other companies. The Company is responsible for the services and facilities provided under this Price List, and it assumes no responsibility for any service (whether regulated or not) provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

#### 2.1.3 SHORTAGE OF EQUIPMENT OR FACILITIES

The furnishing of service under this Price List is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

#### 2.1.4 TERMS AND CONDITIONS

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this Price List, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Price List. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party. Any termination shall not relieve the customer of its obligations to pay any charges incurred under the service order and this Price List prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

ISSUED: July 1, 2002

EFFECTIVE: July 2, 2002

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

FL02-004

TX576 - Price List No. 2  
FPSC Scan Verified 4/24/2014

## 2. RULES AND REGULATIONS

### 2.1 OBLIGATION OF THE COMPANY

(T)

#### 2.1.4 TERMS AND CONDITIONS (Cont'd)

D. In any action between the parties to enforce any provision of this Price List, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

E. Service may be terminated upon written notice to the customer if the customer is using the service in violation of this Price List or the law.

F. This Price List shall be interpreted and governed by the laws of the State of Florida without regard for its choice of laws provision.

G. The Company's obligation to furnish facilities and service is dependent upon its ability to:

(N)

- Secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment;
- Secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the Customer; or
- Secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

H. The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property, service, or economic conditions.

I. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Price List until the indebtedness is satisfied.

J. The Company is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at he address.

(N)

ISSUED: July 1, 2002

EFFECTIVE: July 2, 2002

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

FL02-004

TX576 - Price List No. 2  
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## 2. RULES AND REGULATIONS

### 2.2 LIMITATIONS

#### 2.2.1 INDEMNIFICATION

- A. The Company shall not be liable for any claims for loss or damages involving:
1. Any act or omission of: (a) the customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen;
  2. Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
  3. Any unlawful or unauthorized use of the Company's facilities and services;
  4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with customer-provided facilities or services;
  5. Breach in the privacy or security of communications transmitted over the Company's facilities;
  6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the customer, in which event the Company's liability is limited as set forth in this 2.2;
  7. Defacement of or damage to customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
  8. Injure to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the customer, or the construction, installation, maintenance, presence, use or removal of the customer's facilities or equipment connected, or to be connected to the Company's facilities;

Material on this Sheet originally appeared on Price List No. 1, Sheet 12.

ISSUED: October 30, 1998

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: November 2, 1998

TX576 - Price List No. 2  
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## 2. RULES AND REGULATIONS

### 2.2 LIMITATIONS

#### 2.2.1 INDEMNIFICATION

##### A. (Cont'd)

9. Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;
10. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Price List;
11. Any act or omission in connection with the provision of 911, E911, or similar services;
12. Any noncompletion of calls due to network busy conditions;
13. Any calls not actually attempted to be completed during any period that service is unavailable;
14. Blockages by other providers of services on the public switched network.

B. The Company shall be indemnified, defended and held harmless by the customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, insinuated, or asserted by the customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or customer equipment or facilities or service provided by the Company.

C. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.

Material on this Sheet originally appeared on Price List No. 1, Sheet 13.

ISSUED: October 30, 1998

By:

FL 00 000

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: November 2, 1998

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## 2. RULES AND REGULATIONS

### 2.2 LIMITATIONS

#### 2.2.1 INDEMNIFICATION (Cont'd)

- D. The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, whether or not affiliated with the Company, or for other facilities provided by other entities used for service to the customer, even if the Company has acted as the customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- E. Except as otherwise stated in this Price List, any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- F. As part of the service, an annual local directory for each exchange is published from time to time but as experience demonstrates, errors and omissions will occur with more or less frequency. If such errors or omissions do occur, the Company is not liable for such errors and omissions. In cases where a specific charge has been made for a directory listing, the Company shall not be liable for any such error or omission beyond the amount of such charge.
- G. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- H. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.

Material on this Sheet originally appeared on Price List No. 1, Sheets 13 and 14.

ISSUED: October 30, 1998

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: November 2, 1998

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TX576 - Price List No. 2  
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## 2. RULES AND REGULATIONS

### 2.3 LIABILITY OF THE COMPANY

#### 2.3.1 GENERAL

- A. Except as otherwise stated in this Price List, liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the customer for interruptions in service as set forth in 2.7, following.
- B. Except for the extension of allowances to the customer for interruptions in service as set forth in 2.7, following, the Company shall not be liable to a customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C. The liability of the Company for errors in billing that result in overpayment by the customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- D. The Company's facilities are not suitable for use in the provision of dedicated alarm or emergency services, and the Company does not in any way guarantee the reliability of its services if used for the provision of dedicated alarm or emergency services.

(N)  
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(N)

### 2.4 SERVICE AVAILABILITY

#### 2.4.1 NOTIFICATION OF SERVICE-AFFECTING ACTIVITIES

The Company will provide the customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual customer but affect many customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the customer may not be possible.

ISSUED: November 14, 2002  
By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: November 15, 2002

## 2. RULES AND REGULATIONS

### 2.4 SERVICE AVAILABILITY (Cont'd)

#### 2.4.2 PROVISION OF EQUIPMENT AND FACILITIES

- A. The Company shall use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the customer with, the regulations contained in this Price List. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the customer. The customer may not, nor may customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided to the customer.
- D. Equipment the Company provides or installs at the customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the customer or user when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the customer or user.
- F. The Company shall not be responsible for the installation, operation, or maintenance of any customer- or user-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Price List, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Price List and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - 1. the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2. the reception of signals by customer-provided equipment.

Material on this Sheet originally appeared on Price List No. 1, Sheets 15 and 16..

ISSUED: October 30, 1998

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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TX576 - Price List No. 2  
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## 2. RULES AND REGULATIONS

### 2.4 SERVICE AVAILABILITY (Cont'd)

#### 2.4.3 OWNERSHIP OF FACILITIES

- A. Terms and Conditions (T)
1. Title to all facilities provided in accordance with this Price List remains in the Company, its affiliates, agents or contractors. (T)
  2. Equipment that the Company provides or installs at a customer premises for use in connection with the telephone services shall remain the property of the Company. If the customer cancels service or the Company lawfully terminates, discontinues, suspends or refuses to continue providing service to the customer, the Company has the right to recover this equipment. The Company shall contact the customer for permission to enter the customer's premises to remove this equipment and the customer shall not unreasonably refuse such entry. If the customer refuses to allow removal of this equipment, the customer shall be liable to the Company for the actual cost of the equipment plus administrative costs and attorney's fees. These fees may be added to the customer's telephone bill and the customer agrees to pay these fees. The customer shall assume responsibility for any and all such unrecovered equipment. (N)

ISSUED: July 1, 2002

EFFECTIVE: July 2, 2002

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

FL02-004

TX576 - Price List No. 2  
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## 2. RULES AND REGULATIONS

### 2.5 OBLIGATIONS OF THE CUSTOMER

#### 2.5.1 GENERAL

A. The customer shall be responsible for:

1. the payment of all applicable charges pursuant to this Price List;
2. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the customer or of any user; or by the noncompliance by the customer or any user with these regulations; or by fire or theft or other casualty on the customer's or any user's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
3. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate the Company facilities and equipment installed on the premises of the customer or any user; and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of lines, facilities and associated equipment used to provide communications services to the customer from the cable building entrance or property line to the location of the equipment space described above. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the customer. The Company may require the customer to demonstrate its compliance with this Section prior to accepting an order for service.
5. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

Material on this Sheet originally appeared on Price List No. 1, Sheets 16. and 17.

ISSUED: October 30, 1998

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.5 OBLIGATIONS OF THE CUSTOMER

#### 2.5.1 GENERAL

##### A. (Cont'd)

6. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any customer or user premises or the rights-of-way for which customer is responsible; and granting or obtaining permission for the Company's agents or employees to enter the premises of the customer or any user at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
7. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
8. making the Company's facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance will be made for the period during which service is interrupted for such purposes.
9. The customer shall not establish a pattern of behavior with respect to the Company that is intended to vex, harass, threaten or annoy the Company, its employees or agents. A pattern of behavior is intended to vex, harass, threaten or annoy if its purpose is to disturb, irritate or interrupt the Company's operations through continued and repeated acts.

(N)

(N)

(M)

(M)

(M) Moved to Section 2, Sheet 29.

ISSUED: April 29, 2004

EFFECTIVE: May 1, 2004

By:

Gary Lane, Vice President  
7800 Belfort Parkway,  
Jacksonville, Florida 32256

FL04-001

## 2. RULES AND REGULATIONS

### 2.5 OBLIGATIONS OF THE CUSTOMER (Cont'd)

#### 2.5.2 PROHIBITED ACTIVITIES AND USES

- A. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the customer or user has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B. The Company may require a customer or user immediately to shut down its transmission of signals if said transmission is causing interference to others.
- C. A customer or user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a customer to transfer its existing service to another entity if the existing customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this Price List will apply.
- D. The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions.

(M)

(M)

#### 2.5.3 CLAIMS

With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the customer or user or either of their employees, agents, representatives or invitees;
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer or user, including, without limitation, use of the Company's service and facilities in a manner not contemplated by the agreement between the customer and the Company; or
- C. any claim of any nature whatsoever brought by a user with respect to any matter for which the Company would not be directly liable to the customer under the terms of this Price List.

(M) Moved from Section 2, Sheet 28.

ISSUED: April 29, 2004

EFFECTIVE: May 1, 2004

By:

Gary Lane, Vice President  
7800 Belfort Parkway,  
Jacksonville, Florida 32256

FL04-001

## 2. RULES AND REGULATIONS

### 2.6 CUSTOMER EQUIPMENT AND CHANNELS

#### 2.6.1 GENERAL

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this Price List. A user may transmit any form of signal that is compatible with the Company's equipment, but except as otherwise specifically stated in this Price List, the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication.

#### 2.6.2 STATION EQUIPMENT

- A. Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's point of connection.
- B. The customer is responsible for ensuring that customer-provided equipment connected to the Company equipment and facilities is compatible with such equipment and facilities. All such customer-provided equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.
- C. The Company is not responsible for malfunctions of customer-owned telephone sets or other customer-provided equipment, or for misdirected calls, disconnects or other service problems caused by the use of customer-owned equipment.

Material on this Sheet originally appeared on Price List No. 1, Sheets 18 and 19.

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.6 CUSTOMER EQUIPMENT AND CHANNELS (Cont'd)

#### 2.6.3 INTERCONNECTION OF FACILITIES

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing communications services and the channels, facilities, or equipment of others shall be provided at the customer's expense.
- B. Communications services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of this Price List and the Price List of the other communications carriers which are applicable to such connections.
- C. Facilities furnished under this Price List may be connected to customer-provided terminal equipment in accordance with the provisions of this Price List.

#### 2.6.4 INSPECTIONS

- A. Upon suitable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in 2.6.2, preceding, for the installation, operation, and maintenance of customer-provided facilities, equipment, and wiring in the connection of customer-provided facilities and equipment to Company-owned facilities and equipment.
- B. If the protective requirements for customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the customer must take this corrective action and notify the Company of the action taken. If the customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

Material on this Sheet originally appeared on Price List No. 1, Sheets 19 and 20.

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.7 INTERRUPTION OF SERVICE

#### 2.7.1 GENERAL

- A. Interruptions in service which are not due to the negligence of or noncompliance with the provisions of this Price List by the customer or the operation or malfunction of the facilities, power or equipment provided by the customer will be credited to the customer as set forth below for the part of the service that the interruption affects.
- B. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Price List. An interruption period begins when the customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- C. For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- D. A credit allowance equal to one (1) day's charges will be given for interruptions of thirty (30) minutes or more. No more than one full day's credit will be allowed for any period of twenty-four (24) hours.
- E. No credit allowance will be made for:
  1. interruptions due to the negligence of, or noncompliance with the provisions of this Price List by, the customer, user, or other common carrier providing service connected to the service of the Company;
  2. interruptions due to the negligence of any person other than the Company, including but not limited to the customer or other common carriers connected to the Company's facilities;
  3. interruptions due to the failure or real function of non-Company equipment;
  4. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
  5. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

Material on this Sheet originally appeared on Price List No. 1, Sheets 20 and 21.

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.7 INTERRUPTION OF SERVICE

#### 2.7.1 GENERAL

##### E. (Cont'd)

6. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements; and
7. interruption of service due to circumstances or causes beyond the control of the Company

### 2.8 PAYMENT ARRANGEMENTS

#### 2.8.1 PAYMENT FOR SERVICE

The customer is responsible for the payment of all charges for facilities and services furnished by the Company to the customer and to all users authorized by the customer, regardless of whether those services are used by the customer itself or are resold to or shared with other persons.

#### 2.8.2 BILLING AND COLLECTION OF CHARGES

- A. Nonrecurring charges are due and payable within 21 days after the date an invoice is mailed to the customer by the Company.
- B. The Company shall present invoices for recurring charges monthly to the customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within 21 days after the invoice is mailed.
- C. Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 21 days after the invoice is mailed.
- D. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

Material on this Sheet originally appeared on Price List No. 1, Sheet 21.

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.8 PAYMENT ARRANGEMENTS

#### 2.8.2 BILLING AND COLLECTION OF CHARGES(Cont'd)

- E. Billing of the customer by the Company will begin on the service commencement date, which is the first day following the date on which the Company notifies the customer that the service or facility is available for use, except that the service commencement date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Price List or the service order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, net of taxes, not compounded, multiplied by a late factor of 1.5% per month. A late payment penalty shall not apply to that portion of a bill reasonably disputed by the customer under 2.8.4, following, until the Company has completed its investigation of the matter and provided the customer in writing with its resolution of the dispute.
- G. The customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the customer to the Company which a financial institution refuses to honor. (I)

#### 2.8.3 APPLICATION OF PAYMENTS FOR SERVICE

If partial payment of a bill is made, the Company shall first credit the partial payment to charges for basic local exchange service.

#### 2.8.4 DISPUTED BILLS

##### A. General

The customer may dispute a bill only by notifying the Company within 21 days after the statement date. Unless such notice is received in a timely notice as indicated in this Section, the bill statement shall be deemed to be correct and payable in full by the customer. If the customer disputes only a portion of a bill statement, the customer is obligated to make timely payment of the undisputed portion of the bill. For purposes of this Section, "notice" is defined as written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

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ISSUED: April 29, 2004

EFFECTIVE: May 1, 2004

By:

James Campbell, Senior Attorney  
7800 Belfort Parkway,  
Jacksonville, Florida 32256

FL04-001

## 2. RULES AND REGULATIONS

### 2.8 PAYMENT ARRANGEMENTS

#### 2.8.4 DISPUTED BILLS (Cont'd)

##### B. Late Payment Charge

1. The undisputed portions of the bill must be paid by the payment due date to avoid assessment of a late payment charge on the undisputed amount under 2.8.2, preceding.
2. In the event that a billing dispute is resolved by the Company in favor of the customer, any disputed amount withheld pending resolution of the billing dispute shall not be subject to the late payment charge.
3. In the event that a billing dispute is resolved in favor of the Company, the customer shall pay the late payment charge.

##### C. Adjustments or Refunds to the Customer

1. In the event that the Company resolves the billing dispute in favor of a customer who has withheld payment of the disputed amount pending resolution of the disputed bill, the Company will credit the customer's account for the disputed amount in the billing period following the resolution of the dispute.
2. In the event that the Company resolves the billing dispute in favor of a customer who has paid the total amount of the disputed bill, the Company will credit the customer's account for any overpayment by the customer in the billing period following the resolution of the dispute.
3. In the event that the Company resolves the billing dispute in favor of a customer who has paid the total amount of the disputed bill but canceled the service, the Company will issue a refund of any overpayment by the customer.
4. All adjustments or refunds provided by the Company to the customer at the customer's request, or provided by the Company to the customer by way of compromise of a billing dispute, and which are accepted by the customer, are final and constitute full satisfaction, settlement, and/or compromise of all of the customer's claims for the billing period for which the adjustment or refund was issued.

Material on this Sheet originally appeared on Price List No. 1, Sheets 22 and 23.

ISSUED: October 30, 1998

By:

FL 08 002

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.8 PAYMENT ARRANGEMENTS

#### 2.8.4 DISPUTED BILLS (Cont'd)

##### D. Unresolved Billing Disputes

In the case of a billing dispute between the customer and the Company for service furnished to the customer, which cannot be settled to the mutual satisfaction of the customer and the Company, the customer has up to 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business) to take the following course of action:

1. First, the customer may request and the Company will provide an in-depth review of the disputed amount.
2. Second, if after investigation and review by the Company, a disagreement remains as to the disputed amount, the customer may file an appropriate complaint with the Florida Public Service Commission.

#### 2.8.5 DISCONTINUANCE OF SERVICE

##### A. General

1. Upon nonpayment of any amounts owing to the Company, the Company may, by giving 24 hours prior written notice to the customer, discontinue or suspend service without incurring any liability.
2. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 24 hours prior notice in writing to the customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
3. Upon condemnation of any material portion of the facilities used by the Company to provide service to a customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the customer, may discontinue or suspend service without incurring any liability. (T)
4. Upon the customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
5. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

y

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## 2. RULES AND REGULATIONS

### 2.8 PAYMENT ARRANGEMENTS

#### 2.8.5 DISCONTINUANCE OF SERVICE(Cont'd)

6. Upon the Company's discontinuance of service to the customer under paragraphs 1. or 2., above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Price List, may declare due all future monthly and other charges which would have been payable by the customer during the remainder of the term for which such services would have otherwise been provided to the customer to be immediately due and payable (discounted to present value at six percent).
7. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.
8. If a customer whose account has been closed has a credit balance showing, the Company will transfer the credit to another account of the customer, if there is one, or will mail a check for the balance to the customer if it believes it has a valid address. If the Company is not certain that it has a valid address, it will include a notice with the final invoice, which will be mailed to the customer's last known address, asking the customer to verify the address so that it can make a refund, or it will write to the customer at that address and request verification. Such verification can be made by calling a designated telephone number or by writing to a specified address. Upon receiving verification, a check for the balance will be mailed.
9. In the event of fraudulent use of the Company's network, the Company may, without notice, suspend or discontinue service. The customer will be liable for all related costs as set forth in 2.5 of this Price List. The customer will also be responsible for payment of any reconnection charges.

#### 2.8.6 CANCELLATION OF APPLICATION FOR SERVICE

- A. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Material on this Sheet originally appeared on Price List No. 1, Sheets 24 and 25.

ISSUED: October 30, 1998

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.8 PAYMENT ARRANGEMENTS

#### 2.8.6 CANCELLATION OF APPLICATION FOR SERVICE (Cont'd)

- B. Where, prior to cancellation by the customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the customer had service begun (all discounted to present value at six percent).
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. The special charges described in paragraphs A. through C., above, will be calculated and applied on a case-by-case basis.

#### 2.8.7 CHANGES IN SERVICE REQUESTED

If the customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the customer's installation fee shall be adjusted accordingly.

Material on this Sheet originally appeared on Price List No. 1, Sheet 25.

ISSUED: October 30, 1998

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.9 DEPOSITS AND ADVANCE PAYMENTS

#### 2.9.1 ADVANCE PAYMENTS

To safeguard its interests, the Company may require a customer to make an advance payment before services and facilities are furnished. For business subscribers, the advance payment will not exceed an amount equal to two months of estimated monthly recurring charges for the service or facility. For residence subscribers, the advance payment will not exceed two hundred dollars. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the customer. The advance payment will be credited to the customer's initial bill. An advance payment may be required in addition to a deposit.

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#### 2.9.2 DEPOSITS

- A. To safeguard its interests, the Company may require a customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
1. two months' charges for service or facility which has a minimum payment period of one month; or
  2. the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B. A deposit may be required in addition to an advance payment.
- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the customer's account. If the amount of the deposit is insufficient to cover the balance due to the customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
- D. Deposits held will accrue interest at a rate determined by the Company without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the customer.

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.10 TAXES AND OTHER CHARGES

The customer is responsible for payment of any federal, state or local sales, use, gross receipts, access or other taxes, charges, surcharges (however designated), franchise and permit fees, and all taxes, fees, and other exactions imposed on the Company or its services by governmental jurisdictions, other than taxes imposed generally on the Company's net income. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the price listed rates. The Company will not bill the customer such taxes, fees and other charges as may be exempted by a tax exemption or resale certificate for operations in any jurisdiction in which the customer obtains such a certificate.

### 2.11 CLASSIFICATIONS OF CUSTOMERS AND USERS

The determination as to whether telephone service should be classified as Business or Residence is based on the character of the use to be made of the service. Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a social or domestic nature, service is classified as residence service if installed in a residence.

Material on this Sheet originally appeared on Price List No. 1, Sheets 26 and 27.

ISSUED: October 30, 1998

By:

01 08 002

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.12 USE OF CUSTOMER'S SERVICE BY OTHERS

#### 2.12.1 RESALE AND SHARING

Any service provided under this Price List may be resold only in accordance with the provisions of the Company's resale practices and by parties who are authorized to resell services pursuant to relevant laws and regulatory policies, rules and orders. The customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this Price List, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

#### 2.12.2 JOINT USE ARRANGEMENTS

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to the Company's practices.

#### 2.12.3 RESIDENCE CUSTOMERS

Services provided under a residence classification are provided solely for the use of the customer and members of the customer's household, except for occasional use of such services by visitors and house-guests. Residence customers may not resell such service to a third party for any form of compensation.

#### 2.12.4 TRANSFERS AND ASSIGNMENTS

Neither the Company nor the customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

Material on this Sheet originally appeared on Price List No. 1, Sheet28.

ISSUED: October 30, 1998

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## **2. RULES AND REGULATIONS**

### **2.13 CANCELLATION OF SERVICE**

If a customer cancels a service order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.7, preceding), the customer agrees to pay to the Company the following sums, within 21 days of the date on which the Company sends its bill for such cancellation or termination to the customer and be payable under the terms set forth in 2.8, preceding, all costs, fees and expenses reasonably incurred in connection with:

- A. All nonrecurring charges as specified in this Price List, plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the customer, plus
- C. 65% of all recurring charges specified in this Price List for the balance of the then-current term.

### **2.14 NOTICES AND COMMUNICATIONS**

All notices or other communications required to be given pursuant to this Price List will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

### **2.15 RESERVED FOR FUTURE USE**

Material on this Sheet originally appeared on Price List No. 1, Sheets 28 and 29.

ISSUED: October 30, 1998

By:

FL 00 000

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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## 2. RULES AND REGULATIONS

### 2.16 SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS

#### 2.16.1 SPECIAL CONSTRUCTION

Subject to the agreement of the Company and to all of the regulations contained in this Price List, special construction and special arrangements may be undertaken on a reasonable-efforts basis at the request of the customer. Special arrangements include any service or facility relating to a regulated telecommunications service not otherwise specified under this Price List, or for the provision of service on an expedited basis or in some other manner different from the normal Price List conditions.

#### 2.16.2 BASIS FOR CHARGES

Where the Company furnishes a facility or service for which a rate or charge is not specified in this Price List, charges will be based on the costs incurred by the Company and may include:

- A. nonrecurring charges;
- B. recurring charges;
- C. termination liabilities, or
- D. combinations thereof

The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service of the facilities provided.

#### 2.16.3 TERMINATION LIABILITY

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

Material on this Sheet originally appeared on Price List No. 1, Sheets 30, 31 and 32.

ISSUED: October 30, 1998

By:

FL98-003

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: November 2, 1998

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### 3. EXCHANGE SERVICES

#### 3.1 SERVICE CONNECTION CHARGES

(N)

##### 3.1.1 SERVICE CONNECTION AND LINE ACTIVATION CHARGES

###### A. General

1. Nonrecurring charges apply to customer requests for connecting, moving or changing service. They are in addition to any other scheduled rates and charges that would normally apply under this Price List.
2. Charges for the connection, move or change of service will apply for work being performed during the Company's normal business hours. If the customer requests that overtime labor be performed at a premises on the day or days of the week other than normal work hours or on holidays, or interrupts work once it has begun, an additional charge may apply based upon the additional cost involved, as set forth in Section 3.2.5.
3. All changes in location of the customer's service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with the appropriate Service Charges applying.
4. The Company may from time to time waive or reduce the nonrecurring charge as part of a promotion.

###### B. Description of Charges

A Service Connection Charge or Line Activation Charge applies when a customer requests establishment of new service. The requirement to install certain facilities or equipment, or the presence of such facilities or equipment, will determine whether the Service Connection Charge or the Line Activation Charge will apply.

1. The Service Connection Charge applies per occurrence for the initial or subsequent installation of broadband facilities and equipment, and to any change of location of such facilities and equipment.
2. The Primary Line Activation Charge applies per occurrence where existing broadband facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies in lieu of the Primary Line Activation Charge.

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ISSUED: July 19, 2001

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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### 3. EXCHANGE SERVICES

#### 3.1 SERVICE CONNECTION CHARGES (CONT'D)

##### 3.1.1 SERVICE CONNECTION AND LINE ACTIVATION CHARGES (CONT'D)

###### B. Description of Charges (Cont'd)

3. The Additional Line Activation Charge applies per occurrence for additional lines where existing broadband facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies. The Line Activation Charge will be waived if the Service Connection Charge or Primary Line Activation Charge applies.
4. The Service Dispatch Charge applies for any subsequent request to add or modify facilities after initial installation.

###### C. Rates and Charges

	<b><u>NONRECURRING CHARGE</u></b>
1. Service Connection	
a. Residence	\$100.00 (I)
b. Business	56.00
2. Primary Line Activation	
a. Residence	100.00 (I)
b. Business	56.00
3. Additional Line Activation	
a. Residence	30.00
b. Business	56.00
4. Service Dispatch	
a. Residence	45.00
b. Business	45.00

ISSUED: January 29, 2003  
By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: January 30, 2003

**3. EXCHANGE SERVICES**

**3.2. MISCELLANEOUS NONRECURRING CHARGES**

**3.2.1 SERVICE CHANGE CHARGES**

Service Change Charges apply per line when a customer requests a change in existing service.

- A. Telephone Number Change - A charge applies to each customer-requested change in telephone number.
- B. Feature Change Charge - Applies to an existing service line when the customer requests to add or change a standard custom calling feature. This charge is assessed per access line for each occurrence.
- C. Customer Change to Lifeline Service - No charge applies when an existing customer requests a change in their local service to Lifeline Service.
- D. Directory Listing Change Charge - A charge applies to each customer-requested change in directory listing.
- E. Hunting Configuration Change Charge - A charge applies to each customer requested change in Hunting configuration after initial installation.
- F. Rates and Charges

	<b>NONRECURRING CHARGE</b>	
1. Telephone Number Change		
a. Residence	\$20.00	
b. Business	19.00	(T)
2. Custom Calling Feature Change		
a. Residence	5.00	
b. Business	19.00	(T)
3. Change to Lifeline Service		
a. Residence	0.00	
b. Business	N/A	(T)
4. Directory Listing Change		
a. Residence	5.00	
b. Business	19.00	(T)
5. Hunting Configuration Change		
a. Residence	N/A	
b. Business	19.00	(T)
		(D)

ISSUED: May 28, 2003  
 By:

David Lloyd, Director  
 183 Inverness Drive, W.  
 Englewood, Colorado 80112

EFFECTIVE: May 29, 2003

FL03-006

**3. EXCHANGE SERVICES**

**3.2. MISCELLANEOUS NONRECURRING CHARGES (CONT'D)**

**3.2.2 CHANGE OF RESPONSIBILITY**

A. Terms and Conditions

When acceptable to the Company, an applicant may supersede exchange service of a customer where an arrangement is made by the customer and the applicant to pay all outstanding charges against the service.

B. Rates and Charges

	<b>NONRECURRING CHARGE</b>	
1. Change of Responsibility		
a. Residence	\$10.00	
b. Business	10.00	(T)

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ISSUED: May 28, 2003

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: May 29, 2003

FL03-006

TX576 - Price List No. 2  
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**3. EXCHANGE SERVICES**

**3.2. MISCELLANEOUS NONRECURRING CHARGES (CONT'D)**

**3.2.3 MOVES, ADDS AND CHANGES**

**A. Terms and Conditions**

1. The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the nonrecurring charge for the underlying service will apply as if the work had been done by the Company.
2. The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

a. Move

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

b. Add

The addition of service(s) to existing equipment and/or service(s) at one location.

c. Change

The rearrangement or reclassification of existing service at the same location.

**B. Rates and Charges**

	NONRECURRING CHARGE	
1. Move		
a. Residence	\$5.00	
b. Business	N/A	(T)
2. Add		
a. Residence	5.00	
b. Business	N/A	(T)
3. Change		
a. Residence	5.00	
b. Business	N/A	(T)

(D)

ISSUED: November 14, 2002  
 By:

David Lloyd, Director  
 188 Inverness Drive, W.  
 Englewood, Colorado 80112

EFFECTIVE: November 15, 2002

### 3. EXCHANGE SERVICES

#### 3.2 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

##### 3.2.4 RESTORAL OF SERVICE

###### A. Terms and Conditions

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, or other charges, but an order providing for complete disconnection has not been completed.
2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application of service in addition to any charges for services due up to the date of suspension.
3. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of this Price List. Additionally, all charges up to the date of the suspension are due prior to restoral of service.

###### B. Rates and Charges

	NONRECURRING CHARGE	
1. Line Restoration Charge (per line, after interruption for non-payment)		
a. Residence	\$30.00	
b. Business	56.00 (I)	(T)

##### 3.2.5 PREMISES VISIT

###### A. Terms and Conditions

1. Premises Visit charges are based on the customer's physical location as predetermined by the Company. Premises Visit charges will be quoted to the customer prior to commencement of work. Premises Visit charges apply to work performed by the Company as follows:
  - When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire.
  - When the customer requests and the Company agrees to perform work which is not covered under individual services offered in this Price List.

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ISSUED: November 14, 2002  
By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: November 15, 2002

### 3. EXCHANGE SERVICES

#### 3.2. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

##### 3.2.7 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

###### A. Description

Presubscription is an arrangement whereby an end user may select and designate to the Company an Inter/IntraLata Interexchange Carrier (IC) to access, without an access code, for long distance calls. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select any IC that orders Feature Group D Switched Access Service at the end office that serves the end user.

###### B. Regulations

Subsequent to the installation of Local Exchange Service, and after the end user's initial selection of a PIC, the following nonrecurring charge applies for any additional change in selection. This charge is billed to the end user which is the subscriber to the Local Exchange Service and applies only for changing to another IC which provides long distance service.

###### C. Rates and Charges

The following charge will apply each time the customer requests a change in their long distance carrier after the initial installation of service.

	<b>NONRECURRING CHARGE</b>	
1. Change in PIC, per customer request		
a. Residence	\$5.00	
b. Business	5.00	(T)

(D)

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE

##### 3.3.1 GENERAL

###### A. Description

1. Basic Exchange Service provides a connection to the Company's switching network which enables the customer to:
  - a. Place and receive calls from other access lines on the public switched telephone network;
  - b. Access the Company's local calling service;
  - c. Access the operator service and business office for service related assistance; access toll-free telecommunications services such as 800/888 NPA; and access 911 service for emergency calling; and
  - d. Access the service of providers of Interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800/888 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).
  - e. Originate calls to the Telecommunications Relay Service (TRS) which enables hearing or speech-impaired persons using Telephone Devices for the Deaf (TDDs) or similar devices to communicate with the hearing population not using TDDs and vice versa. A customer will be able to access the state provider to complete such calls.

B. The rate and charges as quoted herein for exchange services entitle the customer to local calls, without toll. (N)

C. The provisions of exchange service at the rates and charges and terms and conditions shown is subject to the provisions of other sections of this Price List.

D. Business service is offered to customers at business locations and residence service is offered to customers at residence locations.

E. A residence service may not be part of a hunting sequence that contains business lines. (N)

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By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.2 CUSTOM CALLING FEATURES

Optional Custom Calling Features are available with Basic Exchange Service. customers may order features individually or as part of a feature package, as shown below. Monthly recurring charges associated with features are applied in addition to any other applicable charges.

###### A. Anonymous Call Rejection

Enables a customer to reject call attempts from callers who have a privacy feature or calling number delivery blocking activated. The caller will receive a message stating that the customer does not accept calls from callers who block delivery of their name and telephone number. The caller is asked to call again without blocking the delivery of their name and number.

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###### B. Call Forwarding Remote Access

Allows a customer to activate or deactivate Call Forwarding Variable or Call Forwarding Selective from a line other than their base station line. The customer uses a Personal Identification Number (PIN) to access Call Forwarding with Remote Access.

###### C. Call Forwarding

Enables the customer to forward incoming calls to another number by dialing a code, plus the number to receive the call.

###### D. Call Forwarding Selective

Allows a customer to forward only select calls to another telephone number. The customer assumes responsibility for all calling charges generated by the use of this feature.

###### E. Call Forwarding Variable

Enables the customer to forward all incoming calls to another number by dialing a code plus the number to receive the call. The customer assumes responsibility for all calling charges generated by the use of this feature.

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.2 CUSTOM CALLING FEATURES (CONT'D)

###### F. Call Return

Allows a customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called line is available.

###### G. Call Screening

Allows a customer to dial a code enabling the customer to not receive calls from a preassigned list of telephone numbers.

###### H. Call Trace

Allows the customer to dial a code to automatically request that the Company record a caller's originating telephone number and the date and time of the call as well as the date and time of the customer initiated trace. The Company will hold the traced telephone number for release to the appropriate law enforcement personnel.

###### I. Call Transfer

Enables a customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three-party connection, and then to leave the connection without disconnecting the call. Call Transfer is grandfathered to existing service arrangements at existing locations for customers of record as of March 31, 1999.

###### J. Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals the customer that an incoming call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered.

###### K. Caller ID

Allows a Caller ID display unit to display the name and telephone number of incoming calls.

ISSUED: July 19, 2001  
By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: July 20, 2001

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.2 CUSTOM CALLING FEATURES (CONT'D)

###### L. Caller ID with Call Waiting

Allows the customer to control the disposition of incoming calls while in an off-hook condition, via a visual display unit. A customer provided visual display unit is required to interact with this feature. Customers subscribing to Caller ID and to Call Waiting receive the Caller ID Call Waiting feature at no additional charge.

###### M. Caller ID Blocking Per Call

Enables a customer to control the disclosure of the customer's name and/or telephone number to a subscriber of Caller ID by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number.

###### N. Caller ID Blocking Per Line

Enables a customer to control the disclosure of the customer's name and/or telephone number to a subscriber of Caller ID on all calls made from the customer's line. This feature may be de-activated at any time by the customer.

###### O. Custom Code Restriction

Allows a customer to block any of the following types of calls:

1. Operator assisted calls,
2. International and direct-dialed long distance calls,
3. N11 calls (e.g. 411 and 511), and

(D)

###### P. Custom Ring

This service enables the customer to have multiple telephone numbers associated with a single line. Each number when dialed will result in a distinctive ring that enables the customer to determine which number is being called.

### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.2 CUSTOM CALLING FEATURES (CONT'D)

Q. Customer Originated Trace

Allows a called party to initiate an automatic trace of the last call received. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them. The company is not liable for damages if, for any reason, the Call Trace attempt is not successful. Monthly-rated Customer Originated Trace is grandfathered to existing service arrangements at existing locations for customers of record as of March 31, 1999.

R. Distinctive Ring

Differentiates incoming calls from a list of preselected telephone numbers by signaling the customer with a distinctive ringing pattern.

S. Integrated Hunting/Messaging

This feature will forward incoming calls to another telephone number or to voicemail when the customer does not answer the phone. To utilize this feature the customer must subscribe to both Hunting and Voicemail.

T. LD Alert

This feature allows call waiting and ringing operations to provide a distinctive ring or call waiting tone to announce incoming Long Distance calls. LD Alert is available at no additional charge to customers who also subscribe to Call Waiting.

U. Prohibit Billed to Third Number Calls

Allows a customer to prevent all Billed to Third Number calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

V. Prohibit Collect Calls

Allows a customer to prevent all Collect calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

W. Prohibit Billed to Third Number and Collect Calls

This feature combines the Prohibit Billed to Third Number Calls and the Prohibit Collect Calls features.

(M) Text has been moved to Page 56.

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### 3. EXCHANGE SERVICES

#### 3.3 BASIC EXCHANGE SERVICE (CONT'D)

##### 3.3.2 CUSTOM CALLING FEATURES (CONT'D)

- X. Repeat Dialing (M)(T)
- Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the customer when the called number becomes available. This feature is available on a monthly subscription or pay-per-use basis. (M)
- Y. Speed Dial 8 (T)
- Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished by dialing one digit instead of seven to ten digits. Up to eight numbers may be stored in memory.
- Z. Speed Dial 30 (T)
- Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished by dialing two digits instead of seven to ten digits. Up to 30 numbers may be stored in memory.
- AA. Three-Way Calling (T)
- Enables a customer to add a third party on an established local or long distance connection without operator assistance. The customer assumes financial responsibility for all calling charges generated by the use of this feature. This feature is available on a monthly subscription or a pay-per-use basis.
- BB. Hunting (T)
- For Business multi-line customers, this feature provides the ability to have calls route to another line instead of reaching a busy signal. The customer must have at least two Business lines and determine the order of call routing. The customer will be assessed a monthly charge as set forth in Section 3.3.5, following. Changes to the hunt sequence after initial installation will require a change in service request and will incur a service change charge as set forth in Section 3.2.1, preceding.

(M) Text has been moved from Page 55.

ISSUED: November 14, 2002  
By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: November 15, 2002

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.3 GRANDFATHERED MEDIAONE RESIDENTIAL SERVICE (OBSOLETE - SEE SECTION 4.1.1)**

(T)  
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(M) Text has been moved to Section 4, Sheet 76.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.3 GRANDFATHERED MEDIAONE RESIDENTIAL SERVICE (OBSOLETE - SEE SECTION 4.1.1) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 77.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.3 GRANDFATHERED MEDIAONE RESIDENTIAL SERVICE (OBSOLETE - SEE SECTION 4.1.1) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 78.

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ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.3 GRANDFATHERED MEDIAONE RESIDENTIAL SERVICE (OBSOLETE – SEE SECTION 4.1.1) (CONT'D)** (T)  
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(M) Text has been moved to Section 4, Sheet 79.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.3 GRANDFATHERED MEDIAONE RESIDENTIAL SERVICE (OBSOLETE – SEE SECTION 4.1.1) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 80.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.3 GRANDFATHERED MEDIAONE RESIDENTIAL SERVICE (OBSOLETE – SEE SECTION 4.1.1) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 81.

ISSUED: October 2, 2007

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 GRANDFATHERED RESIDENTIAL LOCAL SERVICE (OBSOLETE - SEE SECTION 4.1.2)**

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(M) Text has been moved to Section 4, Sheet 82.

ISSUED: October 2, 2007

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 GRANDFATHERED RESIDENTIAL LOCAL SERVICE (OBSOLETE - SEE SECTION 4.1.2) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 83.

ISSUED: October 2, 2007

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 GRANDFATHERED RESIDENTIAL LOCAL SERVICE (OBSOLETE - SEE SECTION 4.1.2) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 84.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 GRANDFATHERED RESIDENTIAL LOCAL SERVICE (OBSOLETE - SEE SECTION 4.1.2) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 85.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 GRANDFATHERED RESIDENTIAL LOCAL SERVICE (OBSOLETE - SEE SECTION 4.1.2) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 86.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 GRANDFATHERED RESIDENTIAL LOCAL SERVICE (OBSOLETE - SEE SECTION 4.1.2) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 86.1.

ISSUED: October 2, 2007

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 GRANDFATHERED RESIDENTIAL LOCAL SERVICE (OBSOLETE - SEE SECTION 4.1.2) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 86.2.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.4 GRANDFATHERED RESIDENTIAL LOCAL SERVICE (OBSOLETE -- SEE SECTION 4.1.2) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 86.3.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.5 GRANDFATHERED BUSINESS SERVICE (OBSOLETE – SEE SECTION 4.1.3)**

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(M) Text has been moved to Section 4, Sheet 86.4.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.5 GRANDFATHERED BUSINESS SERVICE (OBSOLETE – SEE SECTION 4.1.3)  
(CONT'D)**

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(M) Text has been moved to Section 4, Sheet 86.5.

ISSUED: October 2, 2007

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.5 GRANDFATHERED BUSINESS SERVICE (OBSOLETE – SEE SECTION 4.1.3)  
(CONT'D)**

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(M) Text has been moved to Section 4, Sheet 86.6.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.5 GRANDFATHERED BUSINESS SERVICE (OBSOLETE – SEE SECTION 4.1.3) (T)**  
**(CONT'D)**

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(M) Text has been moved to Section 4, Sheet 86.7.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.6 GRANDFATHERED EXTENDED CALLING SERVICE (OBSOLETE – SEE SECTION 4.1.4)**

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(M) Text has been moved to Section 4, Sheet 86.8.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.6 GRANDFATHERED EXTENDED CALLING SERVICE (OBSOLETE – SEE SECTION  
4.1.4) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 86.9.

ISSUED: October 2, 2007

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.3 BASIC EXCHANGE SERVICE (CONT'D)**

**3.3.6 GRANDFATHERED EXTENDED CALLING SERVICE (OBSOLETE – SEE SECTION 4.1.4) (CONT'D)**

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(M) Text has been moved to Section 4, Sheet 86.10.

ISSUED: October 2, 2007  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: October 3, 2007

FL07-004

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES**

**3.4.1 GENERAL**

A. Terms and Conditions

1. The features in this section are made available on an individual basis or as part of multiple feature packages.
2. All features are provided subject to availability: Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**3.4.2 VOICE MAIL SERVICE**

- A. Voice Mail is offered on a non-regulated basis.

(C)

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ISSUED: May 15, 2001

EFFECTIVE: May 16, 2001

By:

Ron Lindemann, Director  
600 N. Pine Island Rd.,  
Plantation, Florida 33324

FL01-04

### 3. EXCHANGE SERVICES

#### 3.4 MISCELLANEOUS EXCHANGE SERVICES

##### 3.4.3 BLOCKING SERVICES

###### A. 900/976 Information Service Blocking

###### 1. Description

900/976 Information Service Blocking is provided by the Company as the default service option to restrict calls from the customer's local access line to all 900 and/or 976 service access codes. (D)

###### 2. Terms and Conditions

- a. When blocking is activated, direct dialed calls to all 900 and/or 976 service numbers from the customer's local access line will be blocked. These blocked calls will be directed to an announcement.
- b. This option does not prevent customers from placing 900 and/or 976 calls from their local access line using other Operator Service Providers. In addition, this option does not prevent customers from placing operator-assisted or credit card calls to 900 and/or 976 services from a line which is not blocked

(D)

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(D)

ISSUED: November 30, 2001

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: December 1, 2001

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.3 BLOCKING SERVICES (CONT'D)**

B. Toll Restriction

1. Description

Toll Restriction provides for exchange access lines to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. Attempted violations of the restrictions will be routed to an announcement.

2. Terms and Conditions

- a. Toll Restriction will be initiated at the customer's request.
- b. Toll Restriction will be provided at no charge to qualifying Lifeline Assistance customers.
- c. The activation of the Toll Restriction option does not prevent customers from placing long distance calls from the access line utilizing an Operator Service Provider that can be reached through the use of a local call. In addition, this option does not prevent customers from placing operator assisted or calling card calls to a long distance number from a line that is not blocked.

3. Rates and Charges

	<b>MONTHLY RATE</b>	
a. Residence	\$2.00	
b. Business	0.00	(T)

(D)

ISSUED: May 28, 2003  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: May 29, 2003

FL03-006

TX576 - Price List No. 2  
FPSC Scan Verified 4/24/2014

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES**

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ISSUED: July 19, 2001  
By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: July 20, 2001

FL01-05r

TX576 - Price List No. 2  
FPSC Scan Verified 4/24/2014

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**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.4 OPERATOR SERVICES**

**A. Directory Assistance Service**

Directory Assistance Service is furnished upon customer request for assistance in obtaining directory listing information. Customers will be charged for all requests including requests for listings that are not found. This service will be provided by a live operator or a mechanized response system.

(T)  
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**1. Terms and Conditions**

- a. Directory Assistance charges apply on a per call basis, with a maximum of three requested telephone numbers allowed per call.
- b. A Directory Assistance call charged to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance as specified below.

(C)

**2. Exemptions**

- a. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges.
- b. Charges do not apply for Directory Assistance calls from lines serving individuals with disabilities. To obtain such exemption, the customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. Information contained on the exemption records shall be treated as confidential by the Company. The customer shall notify the Company when the need for an exemption no longer exists.

**3. Rates and Charges**

**PER REQUEST**

- a. Residence \$0.45
- b. Business 0.25

ISSUED: September 23, 2005  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: September 24, 2005

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.4 OPERATOR SERVICES (CONT'D)**

**B. Directory Assistance Call Completion Service**

Directory Assistance Call Completion Service provides a customer calling Directory Assistance with the option of having the call to the last requested number completed. A service message will inform the customer that he may be connected to the requested number automatically for a specified additional charge.

**1. Regulations**

- a. Directory Assistance Call Completion Service is furnished only where facilities are available. Directory Assistance charges and normal usage charges apply in addition to a Directory Assistance Call Completion Service charge.
- b. In situations where the calling number cannot be billed directly, the call will be completed automatically only as a Billed to Third Number or Collect call. The charge appropriate to the billing option used will apply in addition to the Directory Assistance Call Completion Service charge.
- c. When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion Service is offered only for the last number requested.
- d. The Directory Assistance Call Completion Service charge applies only to calls actually completed.
- e. The Directory Assistance Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
- f. The Directory Assistance Call Completion Service charge does not apply to disabled persons who are exempt from the Directory Assistance charge pursuant to this price list.

**2. Rates and Charges**

**PER COMPLETED CALL**

a. Residence	\$0.30	
b. Business	0.30	(T)

(D)

ISSUED: May 28, 2003

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: May 29, 2003

FL03-006

TX576 - Price List No. 2  
FPSC Scan Verified 4/24/2014

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.4 OPERATOR SERVICES (CONT'D)**

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ISSUED: August 20, 2008

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: August 21, 2008

### 3. EXCHANGE SERVICES

#### 3.4 MISCELLANEOUS EXCHANGE SERVICES

##### 3.4.4 OPERATOR SERVICES (CONT'D)

###### C. Local Operator Service

(T)

1. Local calls may be completed or billed with live or mechanical assistance by the Company's operator center.
2. Calls may be billed collect to the called party, to an authorized third party number, or to the originating line. Local calls may be placed on a station-to-station basis, or to a specified party (Person-to-Person) or designated alternate.
3. Charges for local operator services will be credited to the customer for calls completed to a wrong number, for incomplete connections, or for calls with unsatisfactory transmission.
4. For Person-to-Person, Collect and Billed to Third Number calls; when the customer requests an operator to dial the called number, an Operator Dialed Surcharge will apply in addition to the applicable service charge as set forth following.
5. Operator service charges apply to any call involving an operator unless specifically excluded in this Tariff.

###### 6. Rates and Charges

	<b><u>SERVICE CHARGE PER CALL</u></b>
a. Residence	
(1) Operator Station	\$1.75
(2) Collect	1.75
(3) Billed to Third Number	1.75
(4) Person-to-Person	3.25
(5) Operator Dialed Surcharge	0.50

ISSUED: August 20, 2008

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: August 21, 2008

**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.5 DIRECTORY LISTING SERVICES**

The alphabetical directory is a list of names that includes information essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings which, in the judgment of the Company, are considered inappropriate.

**A. Additional and Foreign Listings**

**1. Description**

- a. Additional Listings are provided in addition to the main listing on a telephone service. Additional Listings may be used to help locate another individual in addition to the main listed person in a dual name listing.
- b. Customers may request a Foreign Listing, which is a listing entered in the alphabetical list of a directory other than that in which the customer is regularly listed.
- c. Business customers may request a Caption Listing or a Straight Line Indent Listing. The Caption listing provides a single appearance of a name under which listings of branches, departments, etc., are indented. No telephone number is associated with the heading of a Caption Listing. The Straight Line Indent Listing provides multiple listings of information under one telephone number, preventing repetition of the name.

(N)  
 |  
 (N)

**2. Rates and Charges**

	NONRECURRING CHARGE	MONTHLY RATE
a. Additional Listing		
(1) Residence	[1]	\$1.20
(2) Business	[1]	1.20
b. Foreign Listing		
(1) Residence	[1]	1.20
(2) Business	[1]	1.20
c. Caption Listing, per text line	[1]	1.20
d. Straight Line Indent Listing, per text line	[1]	1.20

(N)  
 (N)

**B. Nonlisted Service**

**1. Description**

At the request of the customer, any one or all of the customer's listings normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Miscellaneous Nonrecurring Charges, Section 3.2, for charges to add, or change Directory Listings on an existing line.

### 3. EXCHANGE SERVICES

#### 3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)

##### 3.4.5 DIRECTORY LISTING SERVICES (CONT'D)

###### B. Nonlisted Service (Cont'd)

###### 2. Terms and Conditions

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service.

###### 3. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE	
a. Residence	[1]	\$0.30 (I)	
b. Business	[1]	0.60	(T)

###### C. Nonpublished Service

###### 1. Description

- a. The telephone numbers of Nonpublished Service are not listed in the telephone directory or in the information records available to the general public.
- b. Nonpublished information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to customers on a call-by-call basis.

###### 2. Terms and Conditions

- a. Incoming calls to Nonpublished Service will be completed only when the calling party places the call by telephone number. The Company will adhere to this condition notwithstanding any claim made by the calling party.

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Miscellaneous Nonrecurring Charges, Section 3.2, for charges to add, or change Directory Listings on an existing line.

(D)

ISSUED: February 28, 2002

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: March 1, 2002

FL02-002

### 3. EXCHANGE SERVICES

#### 3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)

##### 3.4.5 DIRECTORY LISTING SERVICES (CONT'D)

#### C. Nonpublished Service

##### 2. Terms and Conditions (Cont'd)

- b. No liability for damages arising from publishing the telephone number of Nonpublished Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Nonpublished Service.
- c. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request or by the publication of the number of a Nonpublished Service in the telephone directory or disclosing of such number to any person.
- d. Lines Dedicated to Data Usage

The customer may request that lines ordered solely for data usage (i.e., computers, fax machines, etc.) be non-published without charge where:

- such service is provided for the same customer at the same address as the customer's Company-provided primary service,
- the customer's primary listing is either published or the customer is paying a monthly recurring charge to have the primary listing non-published or non-listed, and
- the non-published directory assistance listing is in the customer's name.

#### 3. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
a. Residence	[1]	\$2.08 (I)
b. Business	[1]	1.45

- [1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Miscellaneous Nonrecurring Charges, Section 3.2, for charges to add, or change Directory Listings on an existing line.

ISSUED: May 27, 2004  
By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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FL04-002

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**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)**

**3.4.5 DIRECTORY LISTING SERVICES (CONT'D)**

D. Extended Referral

(M)

1. Description

Upon disconnection of a line the customer may request an extended announcement referring the caller to the customer's new number for up to three months from the date of disconnect.

2. Rates and Charges

- a. Residence
- b. Business

**NONRECURRING  
CHARGE**  
\$2.00  
2.00

(T)(M)

(M) Text has been moved from Sheet 74.

ISSUED: February 28, 2002

By:

David Lloyd, Director  
188 Inverness Drive, W.  
Englewood, Colorado 80112

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**3. EXCHANGE SERVICES**

**3.4 MISCELLANEOUS EXCHANGE SERVICES**

**3.4.6 CUSTOMER REQUESTED SERVICE SUSPENSION [1]**

- A. At the request of the customer the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- B. The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due without reduction during the period of suspension.

PERIOD OF SUSPENSION	CHARGE
1. First month or partial month	Regular Monthly Rate
2. Each additional month (up to one year)	1/2 of Regular Monthly Rate

**3.4.7 NUMBER REFERRAL SERVICE**

(N)

A. Description

Customers who disconnect or change their telephone number may request Referral Service, which will provide a recorded announcement that refers calls to the customer's new number for 30 days from the date of disconnect or change at no charge.

The customer may also request Extended Referral service, which will extend the announcement for an additional 30 days.

B. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
• Initial 30 days	-	-
• Additional 30 days	\$2.00	-

(N)

[1] Service is grandfathered to existing customers of record as of July 18, 2001.

**4. OBSOLETE SERVICES**

(T)

**4.1 BASIC EXCHANGE SERVICE**

(T)

**4.1.1 MEDIAONE RESIDENTIAL SERVICE [1][2]**

(D)

(N)

A. General

(M)

Residential Basic Exchange Service (Digital Phone Service) is offered as a flat rated service which allows unlimited local calling with no usage charges. This service was formerly provided by MediaOne.

B. Basic Service

1. Basic Telephone Line includes:

- One exchange access line
- One telephone number
- One directory listing

C. Basic Exchange Service Packages

1. One-Line Package (RightPak Value) includes:

- One exchange access line
- One telephone number
- One directory listing
- The following Custom Calling features:
  - Call Waiting
  - Caller ID
  - Caller ID with Call Waiting
  - Caller ID Blocking Per Call

(M)

[1] Service is grandfathered to existing customers of record as of August 6, 2001.

(M)

[2] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(T)(M)

(N)

(M) Text has been moved from Section 3, Sheet 57.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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**4. OBSOLETE SERVICES**

(T)

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

(N)

**4.1.1 MEDIAONE RESIDENTIAL SERVICE [1][3] (CONT'D)**

(N)

C. Basic Exchange Service Packages (Cont'd)

(M)

2. One-Line Package (RightPak) includes:

- a. One exchange access line,
- b. One telephone number,
- c. The following Custom Calling features:

- (1) Anonymous Call Rejection
- (2) Call Forwarding
- (3) Call Forwarding Selective
- (4) Call Return
- (5) Call Screening
- (6) Call Transfer
- (7) Call Waiting
- (8) Caller ID
- (9) Caller ID with Call Waiting
- (10) Caller ID Blocking Per Call
- (11) Custom Code Restriction
- (12) Custom Ring
- (13) Customer Originated Trace [2]
- (14) Distinctive Ring
- (15) Repeat Dialing
- (16) Speed Dial 8 or 30
- (17) Three-Way Calling

(M)

[1] Service is grandfathered to existing customers of record as of August 6, 2001. (T)(M)

[2] Feature is grandfathered to existing customers of record as of March 31, 1999. (T) |

[3] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007. (T)(M)  
(N)

(M) Text has been moved from Section 3, Sheet 57.1.

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David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

FL07-004

**4. OBSOLETE SERVICES (T)**

**4.1 BASIC EXCHANGE SERVICE (CONT'D) (N)**

**4.1.1 MEDIAONE RESIDENTIAL SERVICE [1][2] (CONT'D) (N)**

**C. Basic Exchange Service Packages (Cont'd) (M)**

**3. Two Line Package (RightPak Plus) includes:**

- a. One exchange access line with Custom Calling features as specified in 2., preceding
- b. One exchange access line without features, and
- c. Two telephone numbers

**4. Two-Line, Fully-Featured Package (RightPak II) includes:**

- a. Two exchange access lines with Custom Calling features as specified in 2., preceding, and
- b. Two telephone numbers. (M)

[1] Service is grandfathered to existing customers of record as of August 6, 2001. (T)(M)

[2] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007. (T)(M)  
(N)

(M) Text has been moved from Section 3, Sheet 58.

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183 Inverness Drive, W.  
Englewood, Colorado 80112

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**4. OBSOLETE SERVICES**

(T)

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

(N)

**4.1.1 MEDIAONE RESIDENTIAL SERVICE [1][2] (CONT'D)**

(N)

D. Additional Basic Exchange Lines

(T)(M)

1. Additional Basic Line

- a. Available in conjunction with One- or Two-Line Packages.
- b. Includes one exchange access line without features, and
- c. One telephone number.

2. Additional Fully-Featured Line

- a. Available in conjunction with Two-Line Packages only.
- b. Includes one exchange access line with Custom Calling features as specified in C.2., preceding, and
- c. One telephone number.

(M)

- [1] Service is grandfathered to existing customers of record as of August 6, 2001. (T)(M)
- [2] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007. (T)(M)  
(N)

(M) Text has been moved from Section 3, Sheet 58.1.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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**4. OBSOLETE SERVICES (T)**

**4.1 BASIC EXCHANGE SERVICE (CONT'D) (N)**

**4.1.1 MEDIAONE RESIDENTIAL SERVICE [1][3] (CONT'D) (N)**

E. Rates and Charges	NONRECURRING CHARGE	MONTHLY RATE	(T)(M)
1. Basic Service			
a. Basic Telephone Line, each	\$35.00	\$10.00	
2. Packages			
a. One-Line Package (RightPak Value), each	35.00	19.95	
b. One-Line Package (RightPak), each	35.00	29.90	
c. Two-Line Package (RightPak Plus), each	35.00	38.90	
d. Two-Line, Fully-Featured Package (RightPak II), each	35.00	41.95	
3. Additional Exchange Access Lines			
a. Basic Line, each [2]	20.00	8.00	
b. Fully-Featured Line, each [2]	20.00	18.00	(M)

[1] Service is grandfathered to existing customers of record as of August 6, 2001. (M)

[2] Nonrecurring charge does not apply if installed on the same order, at the same time as an associated Service Package.

[3] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007. (T)(M)(N)

(M) Text has been moved from Section 3, Sheet 59.

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By:

David Lloyd, Director  
 183 Inverness Drive, W.  
 Englewood, Colorado 80112

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**4. OBSOLETE SERVICES** (T)

**4.1 BASIC EXCHANGE SERVICE (CONT'D)** (N)

**4.1.1 MEDIAONE RESIDENTIAL SERVICE [1][4] (CONT'D)** (N)

**E. Rates and Charges (Cont'd)** (T)(M)

**4. Optional Features**

**a. Custom Calling Features**

	NONRECURRING CHARGE	MONTHLY RATE	
(1) Anonymous Call Rejection	[2]	\$2.50	
(2) Call Forwarding	[2]	3.50	
(3) Call Return	[2]	4.75	
(4) Call Transfer [3]	[2]	3.00	
(5) Call Waiting	[2]	5.00	
(6) Caller ID Blocking Per Call	[2]	0.00	
(7) Caller ID	[2]	7.65	
(8) Caller ID with Call Waiting	[2]	12.65	
(9) Repeat Dialing	[2]	3.50	
(10) Custom Code Restriction	[2]	2.00	
(11) Custom Ring	[2]	3.75	
(12) Customer Originated Trace [3]	[2]	4.00	
(13) Call Forwarding Selective	[2]	3.00	
(14) Distinctive Ring	[2]	3.75	
(15) Call Screening	[2]	2.00	
(16) Speed Dial 8	[2]	3.00	
(17) Speed Dial 30	[2]	3.50	
(18) Three-Way Calling	[2]	4.50	
	NONRECURRING CHARGE	USAGE CHARGE	
(19) Call Trace, per use	[2]	\$1.00	(M)

[1] Service is grandfathered to existing customers of record as of August 6, 2001. (M)

[2] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See Section 3.2, preceding for applicable nonrecurring charges.

[3] Feature is grandfathered to existing service arrangements at existing locations for customers of record as of March 31, 1999.

[4] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007. (T)(M)  
(N)

(M) Text has been moved from Section 3, Sheet 60.

**4. OBSOLETE SERVICES**

(T)

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

(N)

**4.1.2 RESIDENTIAL LOCAL SERVICE [1][2]**

(N)

**A. General**

(M)

Residential Local Service (Digital Phone Service) is offered as a stand-alone offer or in conjunction with an associated long distance service.

(D)  
(D)

**B. Integrated Offering**

The Integrated Offering is provided in conjunction with an associated long distance service. Customers who order the Integrated Offering must be presubscribed to the Company for both Intrastate and Interstate long distance.

The Integrated Offering is subject to monthly recurring charges and/or per minute usage, on a per access line basis. Each of the following offers provides customers with the option of one to four access lines. The customer may add one additional line per offer, up to a total of four lines per single-family residence. For each local access line a customer may subscribe to one of the following options.

**1. Block of Time Offers**

The following Block of Time plans provide the customer with unlimited calls within their Local Calling Area and a specified amount of long distance calling for a flat monthly fee. The following types of calls do not apply towards minutes included in any of the block-of-time plans listed below: Operator Assisted calls, Information Service Provider calls (i.e., 976, 900), international calls, or calls to toll free dialing numbers. Block of Time usage is measured per month, based on all applicable usage on all lines associated with the account. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account.

**a. 180 Minute Block of Time Offer**

(T)

The 180 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 180 minutes of domestic long distance calling per monthly billing period. Additional long distance usage will be rated on a per minute basis as specified in Comcast Phone of Florida, LLC, Tariff No. 1. Optional features are available for an additional monthly charge, as specified in this Price List.

(M)

[1] Service is grandfathered to existing service arrangements at existing locations to customers of record located in the Jacksonville serving area as of November 1, 2006 and in all other Comcast serving areas as of May 4, 2007.

(M)

[2] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(T)(M)  
(N)

(M) Text has been moved from Section 3, Sheet 61.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

FL07-004

**4. OBSOLETE SERVICES**

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

**4.1.2 RESIDENTIAL LOCAL SERVICE [1][2] (CONT'D)**

**B. Integrated Offering (Cont'd)**

**1. Block of Time Offers (Cont'd)**

**b. 300 Minute Block of Time Offer [1]**

The 300 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 300 minutes of domestic long distance calling per monthly billing period. Additional long distance usage will be rated on a per minute basis as specified in Comcast Phone of Florida, LLC, Tariff No. 1. Optional features are available for an additional monthly charge, as specified in this Price List.

**c. 600 Minute Block of Time Offer [2]**

The 600 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 600 minutes of domestic long distance calling per monthly billing period. Additional intrastate long distance calling will be rated on a per minute basis as specified in Comcast Phone of Florida, LLC, Tariff No. 1. Optional Custom Calling Features are available for an additional monthly charge, as specified in this Price List.

**d. 1000 Minute Block of Time Offer [2]**

The 1000 Minute Block of Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and 1000 minutes of domestic long distance calling per monthly billing period. Additional long distance calling will be rated on a per minute basis as specified in Comcast Phone of Florida, LLC, Tariff No. 1. Optional features are available for an additional monthly charge, as specified in this Price List.

**2. "By the Minute" Offer [1]**

The "By the Minute" offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and long distance calling rated on a per minute basis as specified in Comcast Phone of Florida, LLC, Tariff No. 1. Optional features are available for an additional monthly charge, as specified in this Price List.

[1] Service is grandfathered to existing service arrangements at existing locations to customers of record located in the Jacksonville serving area as of November 1, 2006 and in all other Comcast serving areas as of May 4, 2007.

[2] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(M) Text has been moved from Section 3, Sheet 62.

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David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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(T)

(N)

(N)

(M)

(M)

(M)

(T)(M)

(N)

**4. OBSOLETE SERVICES**

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

**4.1.2 RESIDENTIAL LOCAL SERVICE [1][2] (CONT'D)**

**C. Local Only Offer [1]**

The Local Only Offer is provided as a stand-alone local offer not associated with a long distance service. The Local Only Offer is subject to monthly recurring charges on a per access line basis.

The Local Only Offer provides customers with a local access line, touch-tone service, and unlimited calling within the customer's local calling area. Other features are available for an additional monthly charge, as specified in this Price List.

**D. Service Packages [1]**

**1. Comcast Connections™ Plus**

Provides a local access line in combination with the Value Pack optional feature package and the By-the-Minute usage component (as described in B.2 preceding).

**2. Comcast Connections™ 180**

Provides a local access line in combination with the Value Pack optional feature package and the 180 Minute Block of Time usage component (as described in B.1.a, preceding).

**3. Comcast Connections™ 300**

Provides a local access line in combination with the Value Pack optional feature package and the 300 Minute Block of Time usage component (as described in B.1.b, preceding).

**4. Comcast Complete™ Plus**

Provides a local access line in combination with the Premium Pack optional feature package and the By-the-Minute usage component (as described in B.2 preceding).

**™ Comcast Trademark**

[1] Service is grandfathered to existing service arrangements at existing locations to customers of record located in the Jacksonville serving area as of November 1, 2006 and in all other Comcast serving areas as of May 4, 2007.

[2] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(M) Text has been moved from Section 3, Sheet 62.1.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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(T)

(N)

(N)

(M)

(M)

(M)

(T)(M)  
(N)

**4. OBSOLETE SERVICES**

(T)

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

(N)

**4.1.2 RESIDENTIAL LOCAL SERVICE [3] (CONT'D)**

(N)

D. Service Packages [1] (Cont'd)

(M)

5. Comcast Complete™ 180

Provides a local access line in combination with the Premium Pack optional feature package and the 180 Minute Block of Time usage component (as described in B.1.a, preceding).

6. Comcast Complete™ 300

Provides a local access line in combination with the Premium Pack optional feature package and the 300 Minute Block of Time usage component (as described in B.1.b, preceding).

E. Additional Lines [1]

The customer may add additional access lines, up to a total of four lines per account. A monthly charge for each additional line will be assessed per line.

F. Optional Feature Packages

1. The Value Pack includes: Call Waiting, Caller ID, Call Waiting with Caller ID, Call Return and LD Alert. [1]
2. The Premium Pack includes: Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Call Waiting with Caller ID, Caller ID, Distinctive Ring, Repeat Dial, Speed Dial 30 and Three-Way Calling. [1]
3. The Two Feature Pack includes: Call Waiting and Caller ID [2]
4. The Multi Feature Pack includes: Anonymous Call Rejection, Call Forwarding, Call Forwarding - Selective, Last Call Return, Call Screening, Call Waiting, Call Waiting Caller ID, Distinctive Ring, Continuous Redial, Speed Calling 30 and Three-Way Calling. Call Forwarding Remote Access is available at no additional charge to Multi Feature Pack subscribers. [2]

(M)

[1] Service is grandfathered to existing service arrangements at existing locations to customers of record located in the Jacksonville serving area as of November 1, 2006 and in all other Comcast serving areas as of May 4, 2007.

(M)

[2] Service is grandfathered to existing customers of record as of October 15, 2003.

[3] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(T)(M)  
(N)

(M) Text has been moved from Section 3, Sheet 62.2.

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David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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**4. OBSOLETE SERVICES**

(T)

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

(N)

**4.1.2 RESIDENTIAL LOCAL SERVICE [2] (CONT'D)**

(N)

**G. Optional Long Distance Calling Plans [1]**

(M)

1. The \$.12 Per Minute Plan provides the customer with a \$.12 per minute rate for long distance calling as set forth in Comcast Phone of Florida, LLC, Tariff No. 1.
2. The 5 Cent Off-Peak Calling Plan provides peak and off-peak period calling per-minute rates as set forth in Comcast Phone of Florida, LLC, Tariff No. 1.

(M)

[1] Service is grandfathered to existing customers of record as of October 15, 2003.

(M)

[2] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(M)

(N)

(M) Text has been moved from Section 3, Sheet 62.3.

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David Lloyd, Director  
183 Inverness Drive, W.  
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**4. OBSOLETE SERVICES**

(N)

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

**4.1.2 RESIDENTIAL LOCAL SERVICE [6] (CONT'D)**

(N)

H. Rates and Charges

	NONRECURRING CHARGE	MONTHLY RATE
1. Integrated Offer		
a. Line Component		
(1) Primary Access Line [3]	[1]	\$10.45
b. Usage Component		
(1) 180 Minute Block of Time [3]	[2]	12.95
(2) 300 Minute Block of Time [3]	[2]	17.95
(3) 600 Minute Block of Time [4]	[2]	34.95
(4) 1000 Minute Block of Time [4]	[2]	49.95
(5) By the Minute [3]	[2]	3.95
2. Local Only Access Line, each [3]	[1]	10.45
3. Service Packages [3]		
a. Comcast Connections Plus, each	[1]	29.95
b. Comcast Connections 180, each	[1]	38.95
c. Comcast Connections 300, each	[1]	43.95
d. Comcast Complete Plus, each	[1]	31.95
e. Comcast Complete 180, each	[1]	40.95
f. Comcast Complete 300, each	[1]	45.95
4. Additional Exchange Access Line, each [3]	[1]	8.00
5. Optional Feature Packages		
a. Value Pack, each [3]	[2]	15.65
b. Premium Pack, each [3]	[2]	18.50
c. Two Feature Pack, each [4]	[2]	9.75
d. Multi Feature Pack, each [4]	[2]	14.75
6. Optional Long Distance Calling Plans [4]		
a. \$.12 Per Minute Offer [5]	[2]	N/A
b. 5 Cent Off-Peak Pricing Plan [5]	[2]	2.95

(M)

- [1] Nonrecurring charges apply as set forth in 3.1.1, preceding.  
 [2] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See Section 3.2.1, preceding, for applicable nonrecurring charges.  
 [3] Service is grandfathered to existing service arrangements at existing locations to customers of record located in the Jacksonville serving area as of November 1, 2006 and in all other Comcast serving areas as of May 4, 2007.  
 [4] Service is grandfathered to existing customers of record as of October 15, 2003.  
 [5] Usage rate applies as set forth in Comcast Phone of Florida, LLC, Tariff No. 1.  
 [6] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(M)

(M)

(T)(M)

(N)

(M) Text has been moved from Section 3, Sheet 63.

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EFFECTIVE: October 3, 2007

By:

David Lloyd, Director  
 183 Inverness Drive, W.  
 Englewood, Colorado 80112

FL07-004

**4. OBSOLETE SERVICES**

(N)

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

**4.1.2 RESIDENTIAL LOCAL SERVICE [4] (CONT'D)**

(N)

**H. Rates and Charges (Cont'd)**

(M)

**7. Optional Features [3]**

**NONRECURRING CHARGE      MONTHLY RATE**

**a. Individual Features**

(1) Anonymous Call Rejection	[1]	\$2.50
(2) Call Forwarding Remote Access	[1]	4.50
(3) Call Forwarding Selective	[1]	3.00
(4) Call Forwarding Variable	[1]	3.50
(5) Call Return	[1]	4.75
(6) Call Screening	[1]	2.00
(7) Call Waiting	[1]	5.00
(8) Caller ID	[1]	7.65
(9) Caller ID Blocking Per Call	[1]	0.00
(10) Caller ID Blocking Per Line	[1]	0.00
(11) Custom Ring	[1]	3.75
(12) Distinctive Ring	[1]	3.75
(13) LD Alert [2]	[1]	3.00
(14) Prohibit Billed to Third Number Calls	[1]	0.00
(15) Prohibit Collect Calls	[1]	0.00
(16) Repeat Dialing	[1]	3.50
(17) Speed Dial 8	[1]	3.00
(18) Speed Dial 30	[1]	3.50
(19) Three-Way Calling	[1]	4.50

**NONRECURRING CHARGE      PER USE      MONTHLY CAP**

**b. Per Use Features**

(1) Call Return	[1]	\$0.90	\$3.60
(2) Call Trace	[1]	1.00	-
(3) Repeat Dialing	[1]	0.90	3.60

(M)

[1] Nonrecurring charge does not apply if installed on the same order, at the same time as the associated access line. See Section 3.2.1, preceding, for applicable nonrecurring charges.

(M)

[2] Monthly rate does not apply if Call Waiting is provisioned on the same line.

[3] Service is grandfathered to existing service arrangements at existing locations to customers of record located in the Jacksonville serving area as of November 1, 2006 and in all other Comcast serving areas as of May 4, 2007.

[4] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(T)(M)  
(N)

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 By:

David Lloyd, Director  
 183 Inverness Drive, W.  
 Englewood, Colorado 80112

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#### 4. OBSOLETE SERVICES

##### 4.1 BASIC EXCHANGE SERVICE (CONT'D)

##### 4.1.2 RESIDENTIAL LOCAL SERVICE [2] (CONT'D)

###### I. Low Income Assistance Programs [1]

###### 1. Lifeline Service

Lifeline Service offers a credit on monthly local service bills to qualified customers who receive state and federal assistance from one of the following programs: Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal public housing/Section 8, or Low Income Home Energy Assistance Plan (LIHEAP).

The Company will pass through to the customer the available federal and state credits for Lifeline service. The amount of such credits will not exceed the charge for local service.

Lifeline Service is available only with the Company's Local Only Offer and is limited to one service per qualified customer or household. A Lifeline customer may subscribe to standard features and services at the applicable rates, charges and regulations for each feature and service provided, as set forth in this Price List. Nonrecurring service connection charges will apply as specified in Section 3.1, preceding.

(D)

(D)

- [1] Service is grandfathered to existing service arrangements at existing locations to customers of record located in the Jacksonville serving area as of November 1, 2006 and in all other Comcast serving areas as of May 4, 2007.
- [2] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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FPSC Scan Verified 4/24/2014

**4. OBSOLETE SERVICES**

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

**4.1.3 BUSINESS SERVICE [1]**

Business Service provides the customer with an access line and usage within a Local Calling Area for the transmission of two-way interactive switched voice or data communications. The Company's services are furnished in multi-dwelling units where facilities and equipment are available, and are subject to the terms and conditions of this Price List.

Business Service is offered as a stand-alone local offer or in conjunction with an associated long distance service provided by the Company.

Business Service is subject to monthly recurring charges, usage rates, and, for certain call types, service charges on a per access line basis.

**A. Broadband Business Basic**

The Broadband Business Basic offer provides the customer with an access line, touch-tone service, one commercial white page listing, one simple yellow page listing, 900/976 call blocking, and unlimited calling within the customer's Local Calling Area. Customers may order optional features individually or as part of a feature package, as shown in E., following.

**B. Broadband Business Bundle**

The Broadband Business Bundle provides the customer with services available in the Broadband Business Basic offer, as specified above, together with long distance service options as described in the appropriate Company Tariff. Customers may order optional features individually or as part of a feature package, as shown in E., following.

**C. Broadband Business Bonus Bundle**

The Broadband Business Bonus Bundle provides the customer with services available in the Broadband Business Bundle offer, as specified above, with the Full Feature Package as described in E., following. Hunting is also included in this offer for multi-line customers.

**D. Broadband Business Reserve**

The Broadband Business Reserve offer provides the customer with an access line, touch-tone service, one commercial white page listing, one simple yellow page listing, 900/976 call blocking, and unlimited calling within the customer's Local Calling Area. The Business Reserve line cannot be the customer's primary line nor can it be a part of an associated hunt group.

[1] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(M) Text has been moved from Section 3, Sheet 63.3.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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(N)

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(M)

(T)(M)

(N)

4. OBSOLETE SERVICES

4.1 BASIC EXCHANGE SERVICE (CONT'D)

4.1.3 BUSINESS SERVICE [1] (CONT'D)

E. Optional Features

The customer may choose to subscribe to any one of the following feature packages per line. Monthly recurring charges associated with each feature package are applied per access line, and are in addition to any other applicable charges.

1. One Feature Selected

The One-Feature Package provides the customer with a choice of one feature from those listed in F.5.b., following.

2. Two Features Selected

The Two Feature Package provides the customer with a choice of two features from those listed in F.5.b., following.

3. Three Features Selected

The Three Feature Package provides the customer with a choice of three features from those listed in F.5.b., following.

4. Four or More Features Selected

If the customer has selected the Broadband Business Basic offer, feature charges over the third selection are free; if the Broadband Business Bundle is selected, the customer will be automatically upgraded to the Broadband Business Bonus Bundle that includes all features in the monthly charge.

(N)

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[1] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(T)(M)

(N)

(M) Text has been moved from Section 3, Sheet 63.4.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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**4. OBSOLETE SERVICES**

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

**4.1.3 BUSINESS SERVICE [6] (CONT'D)**

**F. Rates and Charges**

	NONRECURRING CHARGE	MONTHLY RATE
1. Broadband Business Basic [1]	[2]	\$25.95
2. Broadband Business Bundle [1]	[2]	23.95
3. Broadband Business Bonus Bundle [1]	[2]	32.95
4. Broadband Business Reserve [1]	[2]	12.95
5. Optional Features		
a. One Feature Selected	[3]	[4]
b. Two Features Selected	[3]	\$6.50
c. Three Features Selected	[3]	9.00
d. Four or More Features Selected	[3]	[5]

(N)  
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- [1] Service is grandfathered to existing service arrangements at existing locations for customers of record as of March 25, 2003.
- [2] Nonrecurring charges apply as set forth in Section 3.1, preceding.
- [3] Nonrecurring charges apply as set forth in Section 3.2.1, preceding. Nonrecurring charge does not apply if installed on the same order, at the same time as an associated primary line.
- [4] Price for one feature selected is as specified in 6.b., following, for the feature selected.
- [5] If the customer has selected the Broadband Business Basic offer, feature charges over the third selection are free; if the Broadband Business Bundle is selected, the customer will be automatically upgraded to the Broadband Business Bonus Bundle that includes all features in the monthly charge.
- [1] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(M)  
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 (T)(M)  
 (N)

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By:

David Lloyd, Director  
 183 Inverness Drive, W.  
 Englewood, Colorado 80112

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4. OBSOLETE SERVICES

4.1 BASIC EXCHANGE SERVICE (CONT'D)

4.1.3 BUSINESS SERVICE [4] (CONT'D)

F. Rates and Charges (Cont'd)

6. Optional Features (Cont'd)

	NONRECURRING CHARGE	MONTHLY RATE	
b. Individual Features			
(1) Anonymous Call Rejection	[1]	\$4.00	
(2) Call Forwarding Remote Access	[1]	4.00	
(3) Call Forwarding Selective	[1]	4.00	
(4) Call Forwarding Variable	[1]	4.00	
(5) Call Return	[1]	4.00	
(6) Call Screening	[1]	4.00	
(7) Call Waiting	[1]	4.00	
(8) Caller ID	[1]	4.00	
(9) Caller ID with Call Waiting [2]	[1]	0.00	
(10) Caller ID Blocking Per Line	[1]	0.00	
(11) Custom Ring	[1]	4.00	
(12) Distinctive Ring	[1]	4.00	
(13) Integrated Hunting/Messaging [3]	[1]	2.00	
(14) LD Alert	[1]	4.00	
(15) Repeat Dialing	[1]	4.00	
(16) Prohibit Billed to Third Number	[1]	0.00	
(17) Prohibit Collect	[1]	0.00	
(18) Prohibit Billed to Third Number and Collect	[1]	0.00	
(19) Speed Dialing 8	[1]	4.00	
(20) Speed Dialing 30	[1]	4.00	
(21) Three-Way Calling	[1]	4.00	
c. Hunting			
	[1]	N/A	
d. Usage Sensitive Features			
	PER USE	MONTHLY CAP	
(1) Call Return	\$0.50	\$4.00	
(2) Call Trace	1.00	6.00	
(3) Repeat Dialing	0.50	5.00	(M)

- [1] Nonrecurring charges apply as set forth in Section 3.2.1, preceding. Nonrecurring charge does not apply if installed on the same order, at the same time as an associated primary line. (M)
- [2] The customer must subscribe to both Call Waiting and Caller ID.
- [3] May not be included as a feature selection in the Optional Feature Packages described in F.5, preceding. The customer must subscribe to both Hunting and Voicemail to receive this feature.
- [4] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007. (T)(M)(N)

(M) Text has been moved from Section 3, Sheet 63.6.

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 By:

David Lloyd, Director  
 183 Inverness Drive, W.  
 Englewood, Colorado 80112

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**4. OBSOLETE SERVICES**

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

**4.1.4 EXTENDED CALLING SERVICE [1][3]**

**A. General**

1. Extended Calling Service (ECS) provides usage based pricing for Residence customer dialed or operator assisted calls to selected exchanges within the customer's LATA.
2. ECS is provided by the Company between exchanges as specified in C, following, subject to the availability of facilities and billing capabilities.
3. ECS is provided on a per use basis to customers who subscribe to the Residential Local Service offerings described in 4.1.1 and 4.1.2, preceding.
4. Any Residential Local Service customer may choose to subscribe to the ECS Unlimited Calling Option, which provides unlimited calls to ECS locations for a flat monthly rate.
5. When appropriate, service charges for Operator Services, as set forth in Section 3.4, will apply in addition to ECS rates.

**B. Rates and Charges**

	<b>CHARGE PER CALL</b>		
1. ECS Per Use	\$0.25		
		<b>NONRECURRING CHARGE</b>	<b>CHARGE PER MONTH</b>
2. ECS Unlimited Calling Option		[2]	\$15.95

- [1] Service is grandfathered to existing service arrangements at existing locations to customers of record as of May 4, 2007.
- [2] Nonrecurring charges apply as set forth in Section 3.1, preceding. Nonrecurring charge does not apply if installed on the same order, at the same time as an associated primary line.
- [3] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(M) Text has been moved from Section 3, Sheet 63.7.

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 By:

David Lloyd, Director  
 183 Inverness Drive, W.  
 Englewood, Colorado 80112

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**4. OBSOLETE SERVICES**

**4.1 BASIC EXCHANGE SERVICE (CONT'D)**

**4.1.4 EXTENDED CALLING SERVICE [1][2] (CONT'D)**

**C. ECS Exchange Routes**

<u>FROM EXCHANGE</u>	<u>TO EXCHANGES</u>
Coral Springs	Boynton Beach, Delray Beach, Hollywood, Miami, North Dade, Perrine, Homestead
Deerfield Beach	Boynton Beach, Hollywood, Miami, North Dade, Perrine, Homestead
Fernandina Beach	Jacksonville
Florida Keys	Homestead, Miami, Perrine
Fort Lauderdale	Boca Raton, Boynton Beach, Delray Beach, Homestead, Miami, North Dade, Perrine,
Hollywood	Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Homestead, Miami, Perrine, Pompano Beach
Homestead	Coral Springs, Deerfield Beach, Florida Keys, Fort Lauderdale, Hollywood, North Dade, Pompano Beach
Jacksonville	Fernandina Beach, Hilliard, MacClenny, Palatka, Sanderson, St. Augustine
Jacksonville Beach	St. Augustine
Julington	Green Cove Springs, Palatka, Ponte Vedra Beach, St. Augustine
Miami	Boca Raton, Coral Springs, Deerfield Beach, Florida Keys, Fort Lauderdale, Hollywood, Pompano Beach
North Dade	Boca Raton, Coral Springs, Deerfield Beach, Fort Lauderdale, Homestead, Pompano Beach

- [1] Service is grandfathered to existing service arrangements at existing locations to customers of record as of May 4, 2007.
- [2] Service is withdrawn in the Jacksonville serving area as of August 31, 2007 and in all other Comcast serving areas as of October 3, 2007.

(M) Text has been moved from Section 3, Sheet 63.8.

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 By:

David Lloyd, Director  
 183 Inverness Drive, W.  
 Englewood, Colorado 80112

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(N)

(N)

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(M)

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 (N)



## 5. PROMOTIONAL OFFERINGS

### 5.1 PROMOTIONS

The Company may offer services at a reduced rate, free of charge, or offer incentives including gift certificates and coupons for promotional market research or rate experimentation purposes. Such offerings will be for a limited duration.

Material on this Sheet originally appeared on Price List No. 1, Sheet 40.

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EFFECTIVE: November 2, 1998

By:

David Lloyd, Director  
188 Inverness Drive, W. 11  
Englewood, Colorado 80112 56

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FPSC Scan Verified 4/24/2014

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## 6. NETWORK SERVICES

### 6.1 SCHOOLS AND LIBRARIES NETWORK SERVICE

#### 6.1.1 NETWORK SERVICE FOR E-RATE ELIGIBLE INSTITUTIONS

##### A. General

1. Schools and Libraries Network Service is a high-speed data service that uses point to point T1 circuits for the interconnection of Local Area networks (LANs) across the customer's physical locations. The service delivers connections between customer locations at a T1 (1.5 Mbps) level. In some locations, a channelized T1 service option (described in 6.1.3, following) may be available.
2. Service availability is subject to the availability of Type I (on-net) facilities, as defined below. The Company shall not be required to provide Type II (off-net) facility arrangements, as defined below; provided, however, that in the event the Company chooses to provide Type II arrangements, additional charges shall apply.
  - a. Type I Facilities – Type I facilities are provided where both endpoints of a connection are served by the Company's network (or the network of its affiliates).
  - b. Type II Facilities – Type II facilities are provided where at least one endpoint of a connection is served by the Company's network and the other end-point is served by an entity other than the Company. Such facilities are provided via a combination of the Company's facilities and those of the interconnecting entity. The Company may apply a service charge or mark-up to the rates charged to the Company by the interconnected entity.
3. Schools and Libraries Network Service is exclusively available to primary and secondary educational institutions, corresponding municipal libraries and other "e-rate eligible" institutions. Visit: <http://www.sl.universalservice.org/> for e-rate eligibility criteria.
4. Schools and Libraries Network Service is not available for resale.
5. The terms and conditions set forth in this Section 6.1 are in addition to the terms and conditions found in the Rules and Regulations section of this Tariff.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: August 21, 2008

## 6. NETWORK SERVICES

### 6.1 SCHOOLS AND LIBRARIES NETWORK SERVICE (CONT'D)

#### 6.1.2 POINT-TO-POINT SERVICE

##### A. Service Description

1. Point-to-Point Schools and Libraries Network Service permits the customer to connect their physically distributed locations as if they were on the same Local Area Network (LAN). This service is provided between designated customer locations within a metropolitan area.

##### B. Rate and Charge Description

###### 1. Nonrecurring Charges

- a. Facilities and equipment of a type and/or quantity necessary to provide Schools and Libraries Network service are not available on a ubiquitous basis in the Company's service area(s). To limit the real potential for stranded investment, nonrecurring costs will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer to develop a competitive bid for service. Charges will be offered to the customer in writing and on a nondiscriminatory basis.

###### 2. Recurring Rates

- a. Schools and Libraries Network service is offered for the contractual periods and at the rates specified below. Requests for different service configurations, alternative speeds, or for a term not specified in this tariff will be considered on a Special Assembly basis.
- b. A termination liability applies to accounts terminated prior to the fulfillment of the initial contract period. The termination liability shall be equal to the monthly rates applicable for the remaining months of the initial period plus outstanding nonrecurring charges (if any).

##### C. Rates and Charges

	<b>MONTHLY RATE</b>
• Point to Point Service	
- 1.5 Mbps Point to Point circuit between two locations, initial 36 month period	\$650.00

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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## 6. NETWORK SERVICES

### 6.1 SCHOOLS AND LIBRARIES NETWORK SERVICE (CONT'D)

#### 6.1.3 CHANNELIZED EXCHANGE SERVICE

##### A. Service Description

1. Subject to facility and system availability, Channelized Exchange Service delivers the functional equivalent of 24 voice grade facilities (via a channelized T1 facility) providing local and long distance dialing capability through the Public Switched Telephone Network (PSTN). Subscription is limited to e-rate qualifying institutions as defined in 6.1.1, preceding.

##### B. Rate and Charge Description

##### 1. Nonrecurring Charges

- a. Facilities and equipment of a type and/or quantity necessary to provide Schools and Libraries Network service are not available on a ubiquitous basis in the Company's service area(s). To limit the real potential for stranded investment, nonrecurring costs will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer to develop a competitive bid for service. Charges will be offered to the customer in writing and on a nondiscriminatory basis.

##### 2. Recurring Rates

- a. Schools and Libraries Network service is offered for the contractual periods and at the rates specified below. Requests for different service configurations or for a term not specified in this tariff will be considered on a Special Assembly basis.
- b. A termination liability applies to accounts terminated prior to the fulfillment of the initial contract period. The termination liability shall be equal to the monthly rates applicable for the remaining months of the initial period plus outstanding nonrecurring charges (if any).
- c. Usage rates and monthly recurring charges for services subscribed to in connection with Channelized Exchange Service are in addition to the basic monthly rate.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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## 6. NETWORK SERVICES

### 6.1 SCHOOLS AND LIBRARIES NETWORK SERVICE

#### 6.1.3 CHANNELIZED EXCHANGE SERVICE (CONT'D)

##### C. Features

The following features as defined in Section 3, preceding, are available in connection with Channelized Exchange Service at the rates set forth in Section 6.1.3.G:

- Caller ID Blocking
- Caller ID Name and Number
- Prohibit Billed to Third Number Calls
- Prohibit Collect Calls
- Toll Blocking
- 900/976 Blocking

##### D. Directory Listings

The following Directory Listing options as defined in Section 3, preceding, are offered in connection with Channelized Exchange Service at the rates set forth in Section 6.1.3.G:

- Standard Listing
- Additional Listings
- Non-Published Numbers
- Non-Listed Numbers

##### E. Directory Assistance and Call Completion Service

Directory Assistance service, as defined in Section 3, preceding, is available with Channelized Exchange Service at the rate set forth in Section 6.1.3.G.

Directory Assistance Call Completion service, as defined in Section 3, preceding, is available with Channelized Exchange Service at the rate set forth in Section 6.1.3.G.

##### F. Operator Services

Operator Services, as defined in Section 3, preceding, are available with Channelized Exchange Service at the rates set forth in Section 6.1.3.G.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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**6. NETWORK SERVICES**

**6.1 SCHOOLS AND LIBRARIES NETWORK SERVICE**

**6.1.3 CHANNELIZED EXCHANGE SERVICE (CONT'D)**

G. Rates and Charges

	<b>MONTHLY RATE</b>
1. Channelized Exchange Service	
• 24 voice equivalent channels, initial 36 month period <sup>[1]</sup>	\$720.00
2. Features	
• Caller ID Blocking	Included
• Caller ID Name and Number	Included
• Prohibit Billed to Third Number Calls	Included
• Prohibit Collect Calls	Included
• Toll Blocking	Included
• 900/976 Blocking	Included
3. Directory Listings	
• Primary Listing	Included
• Additional Listing, per listing	\$2.40
• Non-Published Service	5.15
• Non-Listed Service	2.60

[1] Channelized Exchange Service includes a statewide local calling area.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: August 21, 2008

**6. NETWORK SERVICES**

**6.1 SCHOOLS AND LIBRARIES NETWORK SERVICE**

**6.1.3 CHANNELIZED EXCHANGE SERVICE**

G. Rates and Charges (Cont'd)

	<b>NONRECURRING CHARGE</b>
4. Directory Assistance	
• Local and Intrastate Directory Assistance With Call Completion <sup>[1]</sup>	\$0.99
5. Operator Services	
• Local and Intrastate Operator Service <sup>[2]</sup>	
- Station to Station	2.99
- Person to Person	2.99
6. Service Charges	
• Change of Billing, per occurrence	10.00
• Number Change, per occurrence	10.00
• Directory Listing Change, per occurrence	10.00
• Feature Change, per occurrence	10.00
	<b>USAGE</b>
7. Operator Services Usage	
• Per minute	\$0.12

[1] Service may not be available in all locations.

[2] Usage charge applies for operator handled calls.

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By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

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**7. LOCAL INTERCONNECTION SERVICE**

**7.1 LOCAL INTERCONNECTION SERVICE**

**7.1.1 GENERAL**

- A. Subject to the terms set forth in Section 7.1.4, following, the purpose of this Price List is to provide an overview of Local Interconnection Service (“LIS”) and the terms and conditions under which LIS is offered by the applicable Comcast entity. (T)  
| (T)
- B. Facilities and equipment of a type and/or quantity necessary to provide LIS are not available on a ubiquitous basis in the Company’s service area(s). To limit the real potential for stranded investment, recurring and nonrecurring costs will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for service. Charges will be offered to the Customer in writing and on a nondiscriminatory basis, based on the services that the Customer requests. (T)
- C. Upon receipt of a bona fide request for LIS from a Customer, the Company will negotiate in good faith with the Customer to enter into an agreement that effectuates the terms and conditions set forth in this Price List. (T)  
(D)
- D. The Customer must comply with all applicable FCC regulations governing the provision of interconnected Voice over Internet Protocol (“VoIP”) service, as defined in 47 C.F.R. § 9.3, and all other applicable laws and regulatory requirements. (T)  
| (T)  
(D)  
| (D)
- E. The terms and conditions set forth in this Section 7.1 are in addition to the terms and conditions found in the Rules and Regulations section of this Price List. (T)  
(T)  
(D)

**7. LOCAL INTERCONNECTION SERVICE**

**7.1 LOCAL INTERCONNECTION SERVICE (CONT'D)**

**7.1.2 DEFINITIONS**

- A. "Company" means the applicable affiliate of Comcast Corporation that is a Competitive Local Exchange Carrier (CLEC) certificated by the applicable state regulatory commission to offer telecommunications services in the state in which the Customer requests LIS. (T)
- B. "Customer" means the provider of retail interconnected VoIP service that purchases LIS from the Company. (T)  
(T)
- C. "Subscriber" means the customer of the Customer. (T)

**7.1.3 DESCRIPTION OF SERVICE**

- A. LIS provides for the transport and origination of a Customer's traffic to and from third-party telecommunications carriers on the public switched telephone network (PSTN), and related services described herein. In this arrangement, the Company serves as a carrier "partner" as described by the FCC in, among other places, FCC No. 07-188, Telephone Number Requirements for IP-Enabled Services Providers (Nov. 8, 2007). The Customer's facilities must consist of an IP-based, broadband network. (T)
- B. The Company will accept and deliver voice traffic in time division multiplex ("TDM") protocol. The Customer shall, at its sole cost, be responsible for providing and maintaining applicable equipment, software, and facilities necessary for the Customer to provide interconnected VoIP service to its Subscribers. (T)
- C. LIS is available to Customers where suitable facilities exist, are technologically available, and are operationally and economically feasible.
- D. LIS provides standard 10-digit telephone numbers and two-way local exchange telecommunications service, including a statewide local calling area, to permit Customers to provide interconnected VoIP service to Subscribers. Subscribers shall be assigned telephone numbers obtained by the Company (T)  
(T)
- E. As part of provisioning of LIS, the Company may utilize an affiliate's softswitch or other functionality to originate, terminate and/or transport traffic. In accordance with functions performed by the Company, the Company will bill, collect and retain all inter-carrier compensation from third-party carriers for the origination and termination of traffic. (N)  
(N)

7. LOCAL INTERCONNECTION SERVICE

7.1 LOCAL INTERCONNECTION SERVICE (CONT'D)

7.1.3. DESCRIPTION OF SERVICE (CONT'D)

- F. Where available in a service territory, LIS may also include support for the provision of E-911 emergency calling capability, telecommunications relay services (711), toll services, and directory listings. Operator services and directory assistance are not included in LIS. LIS does not support calling to 976 or similar exchanges or to calls to the 900 service access code. (N)
- G. The Company will assist the Customer in the provision of standard and nonpublished directory listings. The Company's liability, if any, for its gross negligence or willful misconduct in the provision of Directory Services is not limited by this Price List. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by (or other legal remedies available to) the Customer for damages associated with Directory Services, the Company's liability, if any, shall not exceed the monthly charges, if any, for the impacted Directory Services for the affected period. The Company is not liable for damages arising from errors or omissions in the making up or printing of directories or in accepting listings as presented by the Customer. (T) (M)

(M) Text has been moved from Sheet 105.

7. LOCAL INTERCONNECTION SERVICE

7.1 LOCAL INTERCONNECTION SERVICE (CONT'D)

7.1.4 USE OF SERVICE

- A. LIS is provided in accordance with the regulations and rates in this Price List, applicable law, and the Company's agreements with other providers, including but not limited to: applicable state or federal law, applicable state or federal regulations, orders issued by regulatory agencies and/or courts of competent jurisdiction, Incumbent Local Exchange Company ("ILEC") interconnection agreements, or similar requirements (collectively "Company Obligations"). To the extent that changes in Company Obligations affect the terms and conditions under which the Company may provide LIS, including being unable to provide LIS at all, the liability of the Company for any such changes shall be subject to the limitation of liability provisions set forth in Sections 7.1.8 and 7.1.9 of this Price List. (T)
- (D)  
|  
(D)
- B. The Customer must provide the proper signaling information (e.g., originating Calling Party Number (CPN) destination called party number, Originating Line Information Parameter ("OLIP") on calls to 8XX telephone numbers, calling party category, charge number, Automatic Location Identification (ALI), etc.) for all calls. To the extent that failure to provide Automatic Number Identification (ANI), or other signaling information leads to increased charges from third parties to the Company as a result of the Company Obligations, the Company may recover all such increased charges, as well as the Company's reasonable costs associated with defending against and/or administering such increased charges, from the Customer. If for two months in any twelve month period the Customer sends calls to the Company lacking required signaling information in excess of 5% of all calls during such months, the Company may terminate LIS to the Customer immediately with no liability from the Company to the Customer for such termination. (T)
- (T)
- C. The Customer shall input, validate and maintain accurate Subscriber information so that the Company can provide such Customer-provided information to applicable national databases, including but not limited to, Automatic Local Identification (ALI) Database, Directory Listing information, Line Information Database (LIDB) and Caller ID with NAME Database (CNAM). The Customer shall deliver to the Company valid postal addresses that can be confirmed against the Master Street Address Guide ("MSAG"). (T)

**7. LOCAL INTERCONNECTION SERVICE**

**7.1 LOCAL INTERCONNECTION SERVICE**

**7.1.4 USE OF SERVICE**

D. The Customer shall not: (1) re-classify or re-originate traffic or take any other action to make traffic appear as if it: (i) is anything other than the type of traffic delivered to such party (including but not limited to making TDM originated traffic appear to be IP originated) or (ii) originated from a place or on a type of equipment different from the place or type of equipment from where it, in fact, originated; or (2) modify, alter or delete in any manner calling party number information, originating point codes or any other signaling information, or call detail in connection with the transport and termination of traffic to the called party.

(D)

(T)

(D)

(D)

E. The Company and the Customer will conduct interoperability testing prior to the Customer's implementing any software or call flow upgrade, enhancement or modification thereto. All special configurations are subject to the Company's approval. The Company may terminate (without liability) LIS where proper interoperability testing has not been completed.

(T)

## 7. LOCAL INTERCONNECTION SERVICE

### 7.1 LOCAL INTERCONNECTION SERVICE (CONT'D)

#### 7.1.5 TERM AND TERMINATION

- A. LIS is available for an initial term ("Term") of three years following execution of a contract or service order between the Company and the Customer effectuating the provisions of this Tariff, unless earlier terminated as provided herein. The Customer will provide notice of its intent to renew at least 90 days prior to expiration of the Term.
- B. In the event of early termination of service by the Customer before the expiration of the Term, the Company may assess a termination liability equal to 100% of all monthly recurring rates multiplied by the number of months left in the contract. Such early termination charges do not constitute a penalty under this Tariff but are assessed in order for the Company to fully recover costs associated with providing LIS.
- C. Discontinuance of Service for Cause
1. Upon nonpayment of any amounts owing to the Company, the Company may, by giving 24 hours prior written notice to the Customer, discontinue or suspend service without incurring any liability.
  2. Upon Customer violation of any of the other material terms or conditions for furnishing service the Company may, by giving 24 hours prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
  3. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
  4. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

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ISSUED: August 20, 2008

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: August 21, 2008

**7. LOCAL INTERCONNECTION SERVICE**

**7.1 LOCAL INTERCONNECTION SERVICE**

**7.1.5 TERM AND TERMINATION**

C. Discontinuance of Service for Cause (Cont'd)

5. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
6. In the event of fraudulent use of services by the Customer or its Subscribers, the Company may without notice immediately suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges. (T)
7. Upon the Company's discontinuance of service to the Customer under this Section, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Price List, may declare all future monthly and other charges which would have been payable by the customer during the remainder of the term for which such services would have otherwise been provided to the customer to be immediately due and payable. (T)
8. In the event a Customer's LIS is discontinued for any reason, it is the Customer's responsibility to ensure its affected Subscribers have access to an alternative 911 service.
9. In the event that the Customer's use of LIS in any manner interferes with the quality of service to other carriers or to the Company; causes electrical hazards to the Company's personnel, damage to the Company's equipment or malfunction of the Company's equipment, the Company may immediately discontinue or suspend service without incurring any liability. (N)  
|  
(N)

**7.1.6 SUBSCRIBER ORDERS AND USAGE FORECASTS**

- A. The Customer must submit customer order(s) to activate a market(s) and request telephone numbers (each a "market order") in a format that will be provided by the Company and that may be updated from time to time. After doing so, the Customer may submit customer orders to activate Subscribers for use of LIS within a market ("subscriber order"). (M)  
|  
(M)

(M) Text has been move to Sheet 100.



7. LOCAL INTERCONNECTION SERVICE

7.1 LOCAL INTERCONNECTION SERVICE

7.1.8 EMERGENCY 911 SERVICE (CONT'D)

- B. 911 Services may not function, or may not function properly: (i) if a telephone number is assigned to a Subscriber located outside of the ILEC rate center associated with such telephone number; (ii) if a Subscriber attempts a 911 call from a location different from the Subscriber's address provided to the Company by the Customer; (iii) during a disruption of power at the Subscriber location; (iv) during a loss of connectivity to the Subscriber location due to network outages or other degradations of service, whether in the Company's network or an interconnecting network; (v) during any period where service to a Subscriber has been cancelled or suspended for any reason (including suspensions or cancellations for failure to pay or other default); (vi) if incorrect or invalid Subscriber address information is provided, or if such information is not updated in the event of a change in primary location; or (vii) if equipment provided to or used by the Subscriber fails to function or is improperly installed or configured. (T)
  
- C. 911 Services may not function correctly until correct and valid address information has been input into the appropriate database(s), which may occur after initial service activation. (T)
  
- D. The Customer's agreements with Subscribers shall contain the following: (i) an explanation of the limitations on the functionality of 911 Services, including those set forth in Sections 7.1.8.B and 7.1.8.C, which the Company may supplement from time to time; and (ii) a release in favor of the Customer and the Company relating to claims arising out of the failure of 911 Services to function properly for the reasons set forth in this Section. (T)  
(T)
  
- E. LIMITATION OF LIABILITY. IN ADDITION TO THE GENERAL LIMITATION OF LIABILITY SET FORTH IN SECTION 7.1.9 OF THIS PRICE LIST, NEITHER THE COMPANY, ITS AFFILIATES, SUBSIDIARIES, OFFICERS OR EMPLOYEES SHALL BE LIABLE TO CUSTOMER, SUBSCRIBER OR ANY THIRD PARTY FOR ANY DIRECT, SPECIAL, INCIDENTAL, INDIRECT, PUNITIVE OR CONSEQUENTIAL COSTS, DAMAGES OR LIABILITIES, INCLUDING DAMAGE TO GOOD WILL, ECONOMIC LOSS, LOST PROFITS, OR OTHERWISE, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR TORT (INCLUDING STRICT LIABILITY), WHETHER FORESEEN OR FORESEEABLE, ARISING FROM THE COMPANY'S PROVISION OR FAILURE TO PROVIDE 911 SERVICES. (T)  
(T)

## 7. LOCAL INTERCONNECTION SERVICE

### 7.1 LOCAL INTERCONNECTION SERVICE (CONT'D)

#### 7.1.9 LIMITATION OF LIABILITY

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, or use of these services or (2) the failure to furnish its service, whether caused by acts or omissions, shall be limited to the extension of allowances to the Customer for the amount of the cost of service during the outage.
- B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 7.1.9.A, the Company shall not be liable to a Customer or Subscriber or any third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service, except for willful neglect or willful misconduct.
- C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- D. The Company shall not be liable for any claims for loss or damages involving:
1. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers. (T)
  2. Any delay or failure of performance or equipment due to causes beyond the Company's control (a *force majeure* event), including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, fiber cuts, criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof; (T)

## 7. LOCAL INTERCONNECTION SERVICE

### 7.1 LOCAL INTERCONNECTION SERVICE

#### 7.1.9 LIMITATION OF LIABILITY

##### D. (Cont'd)

3. Any unlawful or unauthorized use of the Company's facilities and services;
4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;
5. Breach in the privacy or security of communications transmitted over the Company's facilities;
6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in this section;
7. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
9. Any non-completion of calls due to network busy conditions;
10. Any calls not actually attempted to be completed during any period that service is unavailable.

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ISSUED: August 20, 2008  
By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: August 21, 2008

**7. LOCAL INTERCONNECTION SERVICE**

**7.1 LOCAL INTERCONNECTION SERVICE**

**7.1.9 LIMITATION OF LIABILITY (CONT'D)**

- E. The Company shall not be liable for any claims, loss, demands, suits, expense, or other action or any liability whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.
- F. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall not be liable for any claims, loss, demands, suits, or other action, or any liability whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
- G. The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, whether or not affiliated with the Company, or for other facilities provided by other entities used for service to the Customer. Such facilities are provided subject to the service provided by the other entities. (T)
- H. The Customer will indemnify and hold harmless the Company against any and all liability, claims, suits, losses, costs and legal fees caused by, arising out of, or resulting from any intentional or negligent act or omission of the Customer with respect to the services purchased under this Price List, including the acts or omission of any subcontractor or any direct or indirect employees of a subcontractor of the Customer. (T)

**7. LOCAL INTERCONNECTION SERVICE**

**7.1 LOCAL INTERCONNECTION SERVICE**

**7.1.9 LIMITATION OF LIABILITY (CONT'D)**

- I. The Customer will indemnify and hold harmless the Company against any and all liability, claims, suits, losses, costs and legal fees with regard to infringement of patents, trade secrets or copyrights arising from or in connection with Customer-provided facilities or services.
  
- J. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE.

(M)

(M)

**7.1.10 SERVICE AVAILABILITY**

(T)

Subject to the terms set forth in this Price List including but not limited to the terms of Section 7.1.4.A, preceding, LIS is offered subject to the availability of suitable facilities within the state. LIS provides unlimited statewide local exchange calling.

(T)

(T)

(M) Text has been moved to Sheet 95.1.

7. LOCAL INTERCONNECTION SERVICE

7.1 LOCAL INTERCONNECTION SERVICE (CONT'D)

7.1.11 DESCRIPTION OF RATES AND CHARGES

(T)

- A. Facilities and equipment of a type and/or quantity necessary to provide LIS are not available on a ubiquitous basis in the Company's service area(s). To limit the real potential for stranded investment, recurring and nonrecurring charges for Customer-determined service configurations will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for service. Charges will be offered to the Customer in writing and on a nondiscriminatory basis.
- B. Charges for service are exclusive of taxes. Except for taxes that the Company must remit directly based on the Company's income, the Customer will be responsible for all taxes that arise in any jurisdiction, including value added, consumption, sales, use, gross receipts, foreign withholding (which will be grossed up) excise, access, bypass, franchise or other taxes, fees, duties, charges or surcharges imposed on or incident to the provision, sale or use of service (whether imposed on the Company or any affiliate of the Company). Such charges may be shown on invoices as cost recovery fees. The Customer may present the Company a valid exemption certificate and the Company will give effect thereto prospectively.
- C. Rates for Interstate and International services associated with LIS are included in the Company's Service Guides posted on the Company's website at [www.comcast.com/tariffs](http://www.comcast.com/tariffs).

(D)  
|  
(D)

7. LOCAL INTERCONNECTION SERVICE

7.1 LOCAL INTERCONNECTION SERVICE (CONT'D)

7.1.12 RATES AND CHARGES

(T)

NONRECURRING  
CHARGE

A. Local Interconnection Service

ICB

MONTHLY RATE

B. Local Interconnection Port

ICB

(T)

C. Local Interconnection Service

[1]

[1] The monthly rate for LIS is a function of a combination of market-specific cost considerations as well as customer-determined factors including service capacity, length of contract term, optional features, and maintenance and security considerations. See 7.1.11.A above for additional information.

(T)

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ISSUED: January 17, 2017

By:

David Lloyd, Director  
183 Inverness Drive, W.  
Englewood, Colorado 80112

EFFECTIVE: January 18, 2017